

## Police, Fire, or Medical Assistance

- **Emergency: 911**
- **Hazardous Materials: (925) 335-3232**
- Non-emergency assistance:  
Police: (510) 233-1214  
Fire: (510) 307-8031  
Hazmat: (925) 335-3200

## Reporting a Neighborhood Problem

1. Talk to your neighbor or property owner and ask for their cooperation
2. If these efforts fail, call **Community Mediation** at **(925) 687-8844 ext. 301**, or visit [chd-prevention.org](http://chd-prevention.org). **The information you share is kept strictly confidential**
3. If you have any questions regarding problems on privately owned property, contact Code Enforcement at (510) 621-1279

## Police Assistance by Neighborhood

Information regarding the Richmond Police Department's (RPD) districts can be found online at [www.ci.richmond.ca.us](http://www.ci.richmond.ca.us). You can also contact RPD at (510) 233-1214.

### Central District

Capt. Joey Schlemmer – (510) 965-4917

### Northern District

Capt. Al Walle – (510) 620-6990

### Southern District

Capt. Louie Tirona – (510) 620-6940

### School Resource Sergeant

Sgt. Lynette Parker – (510) 620-6683

### Crime Prevention Manager

Michelle Milam – (510) 620-6546

## Elected Officials

Congressman Mark DeSaulnier  
[desaulnier.house.gov](http://desaulnier.house.gov)  
(510) 620-1000

State Senator Nancy Skinner  
[sd09.senate.ca.gov](http://sd09.senate.ca.gov)  
(510) 286-1333

Assemblymember Buffy Wicks  
[a15.asmdc.org](http://a15.asmdc.org)  
(510) 286-1400

County Supervisor John Gioia  
[co.contra-costa.ca.us/5216/District-1-Supervisor-John-M-Gioia](http://co.contra-costa.ca.us/5216/District-1-Supervisor-John-M-Gioia)  
(510) 231-8686

Richmond City Council  
[ci.richmond.ca.us/29/City-Council](http://ci.richmond.ca.us/29/City-Council)  
(510) 620-6581

## Regional Government Agencies

AC Transit  
[actransit.org](http://actransit.org)  
(510) 891-4777

Bay Area Rapid Transit  
[bart.gov](http://bart.gov)  
(510) 464-6000

East Bay Municipal Utility District  
[ebmud.com](http://ebmud.com)  
(866) 403-2683

East Bay Regional Park District  
[ebparks.org](http://ebparks.org)  
(888) 327-2757

West Contra Costa Unified School District  
[wccusd.net](http://wccusd.net)  
(510) 231-1100

## Mayor Tom Butt



## COMMUNITY RESOURCE GUIDE



450 Civic Center Plaza, Suite 300  
Richmond, CA 94804  
[RichmondCaMayor.org](http://RichmondCaMayor.org)  
510-620-6503  
[mayor@ci.richmond.ca.us](mailto:mayor@ci.richmond.ca.us)

### City Hall Hours

Monday - Friday  
9:00 am - 5:00 pm  
Closed on Holidays  
[ci.richmond.ca.us](http://ci.richmond.ca.us)

### Mayor's Office Social Media

Facebook: Mayor Tom Butt  
Twitter + Instagram: @MayorTomButt

*Para mas información en español, favor de llamar a Rubén Hernández Story (510) 620-6548*

## About Mayor Tom Butt

Tom Butt was re-elected to his second term as Mayor of Richmond in 2018 and previously served on the Richmond City Council for nearly 20 years. He has prioritized improving quality of life by working to reduce crime, protecting the environment, seeking quality jobs and education opportunities for residents, assessing access to healthy foods, advancing social equity, and more. His work has led to the launch of the Richmond-San Francisco Ferry, the enrollment of Richmond into MCE Clean Energy, the establishment of the Richmond Promise, and a wide range of legislative initiatives focused on quality of life and growth. Tom represents the City of Richmond in a number of regional agencies dealing with issues such as local governance, conservation, the environment, and transportation.

## Mayor's Office Staff

Alex Knox\*  
Chief of Staff  
(510) 621-1302

[Alex\\_Knox@ci.richmond.ca.us](mailto:Alex_Knox@ci.richmond.ca.us)

Dominique Roache-Green  
Director of Policy Initiatives  
(510) 620-6502

[Dominique\\_Green@ci.richmond.ca.us](mailto:Dominique_Green@ci.richmond.ca.us)

Ruben Hernandez Story\*  
Director of Projects and Programs  
(510) 620-6548

[Ruben\\_Hernandez@ci.richmond.ca.us](mailto:Ruben_Hernandez@ci.richmond.ca.us)

\*Se habla español

## City of Richmond Services

|   |                |
|---|----------------|
| Cashier's Office                                  | (510) 620-5533 |
| Cities of Service (Volunteering)                  | (510) 620-6553 |
| Citizens Police Review Commission                 | (510) 307-8007 |
| City Attorney                                     | (510) 620-6509 |
| City Clerk  | (510) 620-6513 |
| City Council                                      | (510) 620-6581 |
| City Manager                                      | (510) 620-6512 |
| Community Services (Recreation)                   | (510) 620-6793 |
| Employment and Training                           | (510) 307-8014 |
| RichmondBUILD                                     | (510) 621-1781 |
| RichmondWORKS                                     | (510) 307-8014 |
| YouthWORKS  | (510) 412-2044 |
| Engineering/Sidewalks                             | (510) 307-8091 |
| Streets/Potholes                                  | (510) 231-3011 |
| Housing Authority (Section 8)                     | (510) 621-1300 |
| Human Resources                                   | (510) 620-6602 |
| Infrastructure/Maintenance Operations             | (510) 231-3008 |
| Code Enforcement                                  | (510) 621-1279 |
| Graffiti, Illegal Dumping,<br>and Blight Hotline  | (510) 965-4905 |
| Parks and Landscaping                             | (510) 231-3004 |
| Street Lights                                     | (510) 231-3033 |
| KCRT Channel 28                                   | (510) 620-6759 |
| Library and Cultural Services                     | (510) 620-6555 |
| Neighborhood Councils                             | (510) 620-6511 |
| Office of Neighborhood Safety                     | (510) 620-5422 |
| Planning and Building Services                    | (510) 620-6706 |
| Building Regulations                              | (510) 620-6868 |
| Business License                                  | (510) 620-6742 |
| Public Safety                                     |                |
| Office of Emergency<br>Services and CERT Training | (510) 620-6866 |
| Parking Enforcement                               | (510) 621-1216 |
| Police Accountability                             | (510) 620-6664 |
| R-Transit/Van Service                             | (510) 307-8026 |
| Rental Inspection Program                         | (510) 690-8260 |
| Richmond Art Center                               | (510) 620-6772 |
| Richmond Promise                                  | (510) 761-7231 |
| Richmond Rent Program                             | (510) 234-7368 |
| Water Resource Recovery                           | (510) 620-6594 |

## Contra Costa County Services

|                              |                |
|------------------------------|----------------|
| Animal Services              | (925) 608-8400 |
| Application & Permit Center  | (925) 674-7200 |
| Assessor                     | (925) 313-7400 |
| Birth/Death Certificates     | (925) 335-7900 |
| Building Inspections Hotline | (925) 674-7237 |
| Code Enforcement             | (925) 674-7210 |
| County Administration        | (925) 335-1080 |
| Electronic/Hazardous Waste   | (888) 412-9277 |
| Environmental Health         | (925) 692-2500 |
| Health Department            | (925) 313-6712 |
| Housing Authority            | (925) 957-8000 |
| Housing Choice Voucher       | (925) 957-7000 |
| In-Home Supportive Services  | (925) 229-8434 |
| Marriage License-Recorder    | (925) 335-7900 |
| Mosquito & Vector Control    | (925) 685-9301 |
| North Richmond               |                |
| Municipal Advisory Committee | (510) 231-8688 |
| Sheriff's Office             | (925) 335-1500 |
| Social Services Hotline      | 211            |
| Tax Collector                | (925) 957-5280 |
| Veterans Services            | (925) 313-1481 |

## Richmond Municipal Court

|                          |                |
|--------------------------|----------------|
| Civil Court              | (510) 374-3138 |
| Criminal Court           | (510) 374-3166 |
| Domestic Violence Clinic | (510) 965-4048 |
| Jury Duty                | (510) 374-3807 |
| Small Claims Court       | (510) 374-3137 |
| Traffic Court            | (510) 374-3171 |

## Utility Services

|  |                       |
|--|-----------------------|
| AT&T   | (800) 310-2355        |
| Comcast  | (800) 934-6489        |
| East Bay Municipal Utility District                    | (866) 403-2683        |
| MCE Clean Energy                                       | (888) 632-3674        |
| Pacific Gas & Electric/Gas Leak<br>Call-Before-You-Dig | (800) 743-5000<br>811 |
| Republic Services/Trash/<br>Recycling/Bulk Pick-Up     | (510) 262-7100        |
| Veolia (Sewers)  | (510) 412-2001        |