The National Citizen Survey™

CITY OF RICHMOND, CA
2013

Benchmark Report

Contents

Understanding the Benchmark Comparisons

Comparison Data

NRC's database of comparative resident opinion is comprised of resident perspectives gathered in citizen surveys from approximately 500 jurisdictions whose residents evaluated local government services and gave their opinion about the quality of community life. The comparison evaluations are from the most recent survey completed in each jurisdiction; most communities conduct surveys every year or in alternating years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant.

The City of Richmond chose to have comparisons made to the entire database and a subset of similar jurisdictions from the database (median household income $49,000 to $59,000). A benchmark comparison (the average rating from all the comparison jurisdictions where a similar question was asked) has been provided when a similar question on the City of Richmond Survey was included in NRC's database and there were at least five jurisdictions in which the question was asked. For most questions compared to the entire dataset, there were more than 100 jurisdictions included in the benchmark comparison.

The jurisdictions in the database represent a wide geographic and population range as shown in the table below.

Jurisdiction Characteristic	Percent of Jurisdictions
Region	
West Coast[1]	17%
West[2]	20%
North Central West[3]	11%
North Central East[4]	13%
South Central[5]	7%
South[6]	26%
Northeast West[7]	2%
Northeast East[8]	4%
Population	
Less than 40,000	46%
40,000 to 74,999	19%
75,000 to 149,000	17%
150,000 or more	18%

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[1] Alaska, Washington, Oregon, California, Hawaii
[2] Montana, Idaho, Wyoming, Colorado, Utah, Nevada, Arizona, New Mexico
[3] North Dakota, South Dakota, Nebraska, Kansas, Iowa, Missouri, Minnesota
[4] Illinois, Indiana, Ohio, Michigan, Wisconsin
[5] Oklahoma, Texas, Louisiana, Arkansas
[6] West Virginia, Virginia, Kentucky, Tennessee, Mississippi, Alabama, Georgia, Florida, South Carolina, North Carolina, Maryland, Delaware, Washington DC
[7] New York, Pennsylvania, New Jersey
[8] Connecticut, Rhode Island, Massachusetts, New Hampshire, Vermont, Maine
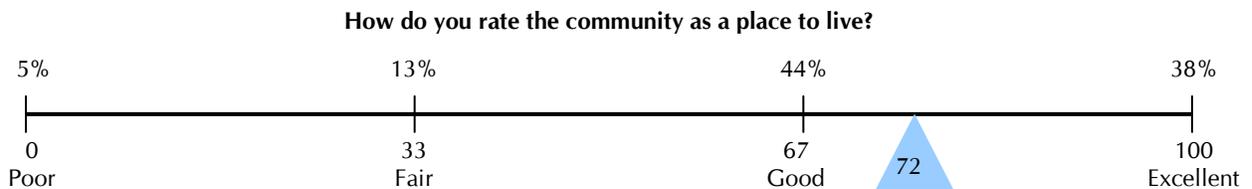
PUTTING EVALUATIONS ONTO THE 100-POINT SCALE

Although responses to many of the evaluative questions were made on a four point scale with 1 representing the best rating and 4 the worst, the benchmarks are reported on a common scale where 0 is the worst possible rating and 100 is the best possible rating. The 95 percent confidence interval around an average score on the 100-point scale is no greater than plus or minus three points based on all respondents.

The 100-point scale is not a percent. It is a conversion of responses to an average rating. Each response option is assigned a value that is used in calculating the average score. For example, "excellent" = 100, "good" = 67, "fair" = 33 and "poor" = 0. If everyone reported "excellent," then the average rating would be 100 on the 100-point scale. Likewise, if all respondents gave a "poor", the result would be 0 on the 100-point scale. If half the respondents gave a score of "excellent" and half gave a score of "poor," the average would be in the middle of the scale (like the center post of a teeter totter) between "fair" and "good." An example of how to convert survey frequencies into an average rating appears below.

Example of Converting Responses to the 100-point Scale

How do you rate the community as a place to live?						
Response option	**Total with "don't know"**	**Step1: Remove the percent of "don't know" responses**	**Total without "don't know"**	**Step 2: Assign scale values**	**Step 3: Multiply the percent by the scale value**	**Step 4: Sum to calculate the average rating**
Excellent	36%	= 36 ÷ (100-5) =	38%	100	= 38% x 100 =	38
Good	42%	= 42 ÷ (100-5) =	44%	67	= 44% x 67 =	30
Fair	12%	= 12 ÷ (100-5) =	13%	33	= 13% x 33 =	4
Poor	5%	= 5 ÷ (100-5) =	5%	0	= 5% x 0 =	0
Don't know	5%		--			
Total	100%		100%			**72**

How do you rate the community as a place to live?

5%	13%	44%	38%
0	33	67	100
Poor	Fair	Good 72	Excellent

INTERPRETING THE RESULTS

Average ratings are compared when similar questions are included in NRC's database, and there are at least five jurisdictions in which the question was asked. Where comparisons are available, three numbers are provided in the table. The first column is your jurisdiction's rating on the 100-point scale. The second column is the rank assigned to your jurisdiction's rating among jurisdictions where a similar question was asked. The third column is the number of jurisdictions that asked a similar question. The fourth column shows the comparison of your jurisdiction's average rating (column one) to the benchmark.

Where comparisons for quality ratings were available, the City of Richmond's results were generally noted as being "above" the benchmark, "below" the benchmark or "similar" to the benchmark. For some questions – those related to resident behavior, circumstance or to a local problem – the comparison to the benchmark is designated as "more," "similar" or "less" (for example, the percent of crime victims, residents visiting a park or residents identifying code enforcement as a problem). In instances where ratings are considerably higher or lower than the benchmark, these ratings have been further demarcated by the attribute of "much," (for example, "much less" or "much above"). These labels come from a statistical comparison of the City of Richmond's rating to the benchmark where a rating is considered "similar" if it is within the margin of error; "above," "below," "more" or "less" if the difference between your jurisdiction's rating and the benchmark is greater the margin of error; and "much above," "much below," "much more" or "much less" if the difference between your jurisdiction's rating and the benchmark is more than twice the margin of error.

This report contains benchmarks at the national level, as well as for jurisdictions with a median household income of $49,000 to $59,000.

N A T I O N A L   B E N C H M A R K   C O M P A R I S O N S

Overall Community Quality Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Overall quality of life in Richmond	37	382	383	Much below
Your neighborhood as place to live	54	255	262	Much below
Richmond as a place to live	39	322	323	Much below
Recommend living in Richmond to someone who asks	50	224	228	Much below
Remain in Richmond for the next five years	60	220	226	Much below

Community Transportation Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Ease of car travel in Richmond	53	162	259	Below
Ease of bus travel in Richmond	42	125	195	Below
Ease of rail or subway travel in Richmond	44	33	51	Below
Ease of bicycle travel in Richmond	36	227	260	Much below
Ease of walking in Richmond	34	246	253	Much below
Availability of paths and walking trails	39	198	229	Much below
Traffic flow on major streets	40	211	289	Much below

Frequency of Bus Use Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Ridden a local bus within Richmond	31	44	166	Much more

Drive Alone Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Average percent of work commute trips made by driving alone	68	173	211	Much less

Transportation and Parking Services Benchmarks			
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Street repair	18	366	369	Much below
Street cleaning	44	222	249	Much below
Street lighting	39	272	277	Much below
Sidewalk maintenance	35	242	256	Much below
Traffic signal timing	41	186	219	Much below
Bus or transit services	43	152	192	Much below
Amount of public parking	50	83	203	Similar

Housing Characteristics Benchmarks			
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Availability of affordable quality housing	38	210	267	Much below
Variety of housing options	36	216	222	Much below

Housing Costs Benchmarks			
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Experiencing housing costs stress (housing costs 30% or MORE of income)	51	11	215	Much more

Built Environment Benchmarks			
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Quality of new development in Richmond	33	241	246	Much below
Overall appearance of Richmond	29	301	302	Much below

Population Growth Benchmarks			
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Population growth seen as too fast	26	162	218	Much less

Nuisance Problems Benchmarks			
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Run down buildings, weed lots and junk vehicles seen as a "major" problem	38	5	217	Much more

Planning and Community Code Enforcement Services Benchmarks			
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Land use, planning and zoning	33	245	253	Much below
Code enforcement (weeds, abandoned buildings, etc.)	23	311	314	Much below
Animal control	35	282	283	Much below

Economic Sustainability and Opportunities Benchmarks			
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Employment opportunities	21	251	268	Much below
Shopping opportunities	32	229	251	Much below
Richmond as a place to work	29	285	293	Much below
Overall quality of business and service establishments in Richmond	33	219	222	Much below

Economic Development Services Benchmarks			
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Economic development	28	238	247	Much below

Job and Retail Growth Benchmarks			
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Retail growth seen as too slow	56	43	218	Much more
Jobs growth seen as too slow	81	89	220	More

Personal Economic Future Benchmarks			
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Positive impact of economy on household income	22	66	213	Above

Community and Personal Public Safety Benchmarks				
	Richmond average rating	**Rank**	**Number of jurisdictions for comparison**	**Comparison to benchmark**
In your neighborhood during the day	71	294	298	Much below
In your neighborhood after dark	48	287	288	Much below
In Richmond's downtown area during the day	51	254	256	Much below
In Richmond's downtown area after dark	22	258	259	Much below
Violent crime (e.g., rape, assault, robbery)	34	253	254	Much below
Property crimes (e.g., burglary, theft)	28	254	255	Much below
Environmental hazards, including toxic waste	34	218	218	Much below

Crime Victimization and Reporting Benchmarks				
	Richmond average rating	**Rank**	**Number of jurisdictions for comparison**	**Comparison to benchmark**
Victim of crime	22	11	228	Much more
Reported crimes	76	159	226	Less

Public Safety Services Benchmarks				
	Richmond average rating	**Rank**	**Number of jurisdictions for comparison**	**Comparison to benchmark**
Police services	54	352	364	Much below
Fire services	66	299	307	Much below
Crime prevention	36	295	301	Much below
Fire prevention and education	46	249	250	Much below
Traffic enforcement	43	317	324	Much below
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	36	237	240	Much below

Contact with Police and Fire Departments Benchmarks				
	Richmond average rating	**Rank**	**Number of jurisdictions for comparison**	**Comparison to benchmark**
Had contact with the City of Richmond Police Department	36	80	136	Similar
Overall impression of most recent contact with the City of Richmond Police Department	47	137	137	Much below

Community Environment Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Cleanliness of Richmond	26	232	233	Much below
Quality of overall natural environment in Richmond	34	232	232	Much below
Preservation of natural areas such as open space, farmlands and greenbelts	42	211	228	Much below
Air quality	33	210	213	Much below

Frequency of Recycling Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Recycled used paper, cans or bottles from your home	90	89	217	Much more

Utility Services Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Sewer services	49	259	265	Much below
Storm drainage	50	252	317	Much below
Recycling	63	227	310	Below
Garbage collection	61	288	304	Much below

Community Recreational Opportunities Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Recreation opportunities	36	256	264	Much below

Participation in Parks and Recreation Opportunities Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Used Richmond recreation centers	40	180	188	Much less
Participated in a recreation program or activity	27	213	215	Much less
Visited a neighborhood park or City park	71	219	220	Much less

Parks and Recreation Services Benchmarks				
	Richmond average rating	**Rank**	**Number of jurisdictions for comparison**	**Comparison to benchmark**
City parks	49	274	277	Much below
Recreation programs or classes	46	272	280	Much below
Recreation centers or facilities	45	234	243	Much below

Cultural and Educational Opportunities Benchmarks				
	Richmond average rating	**Rank**	**Number of jurisdictions for comparison**	**Comparison to benchmark**
Opportunities to attend cultural activities	33	249	262	Much below
Educational opportunities	25	239	239	Much below

Participation in Cultural and Educational Opportunities Benchmarks				
	Richmond average rating	**Rank**	**Number of jurisdictions for comparison**	**Comparison to benchmark**
Used Richmond public libraries or their services	52	193	196	Much less
Participated in religious or spiritual activities in Richmond	42	128	161	Much less

Cultural and Educational Services Benchmarks				
	Richmond average rating	**Rank**	**Number of jurisdictions for comparison**	**Comparison to benchmark**
Public schools	24	217	217	Much below
Public library services	52	292	298	Much below

Community Health and Wellness Access and Opportunities Benchmarks				
	Richmond average rating	**Rank**	**Number of jurisdictions for comparison**	**Comparison to benchmark**
Availability of affordable quality health care	38	203	215	Much below
Availability of affordable quality food	39	173	177	Much below
Availability of preventive health services	37	169	172	Much below

Health and Wellness Services Benchmarks				
	Richmond average rating	**Rank**	**Number of jurisdictions for comparison**	**Comparison to benchmark**
Health services	40	164	167	Much below

Community Quality and Inclusiveness Benchmarks				
	Richmond average rating	**Rank**	**Number of jurisdictions for comparison**	**Comparison to benchmark**
Sense of community	34	267	267	Much below
Openness and acceptance of the community toward people of diverse backgrounds	49	198	249	Much below
Availability of affordable quality child care	32	211	220	Much below
Richmond as a place to raise kids	24	320	321	Much below
Richmond as a place to retire	31	307	308	Much below

Services Provided for Population Subgroups Benchmarks				
	Richmond average rating	**Rank**	**Number of jurisdictions for comparison**	**Comparison to benchmark**
Services to seniors	40	257	262	Much below
Services to youth	35	234	242	Much below
Services to low income people	39	198	221	Much below

Civic Engagement Opportunities Benchmarks				
	Richmond average rating	**Rank**	**Number of jurisdictions for comparison**	**Comparison to benchmark**
Opportunities to participate in community matters	44	214	220	Much below
Opportunities to volunteer	47	216	222	Much below

Participation in Civic Engagement Opportunities Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Attended a meeting of local elected officials or other local public meeting	32	35	223	Much more
Watched a meeting of local elected officials or other public meeting on cable television, the Internet or other media	37	89	179	Similar
Volunteered your time to some group or activity in Richmond	29	197	219	Much less
Participated in a club or civic group in Richmond	24	132	188	Much less
Provided help to a friend or neighbor	89	179	186	Less

Voter Behavior Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Registered to vote	77	194	222	Much less
Voted in last general election	68	174	222	Much less

Use of Information Sources Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Visited the City of Richmond Web site	50	185	216	Much less

Local Government Media Services and Information Dissemination Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Public information services	45	232	241	Much below

Social Engagement Opportunities Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Opportunities to participate in social events and activities	33	210	212	Much below
Opportunities to participate in religious or spiritual events and activities	52	171	174	Much below

Contact with Immediate Neighbors Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Has contact with neighbors at least several times per week	44	163	206	Less

Public Trust Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Value of services for the taxes paid to Richmond	37	326	342	Much below
The overall direction that Richmond is taking	39	265	286	Much below
Job Richmond government does at welcoming citizen involvement	32	267	270	Much below
Overall image or reputation of Richmond	14	296	297	Much below

Services Provided by Local, State and Federal Governments Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Services provided by the City of Richmond	38	357	360	Much below
Services provided by the Federal Government	33	211	222	Much below
Services provided by the State Government	35	204	223	Much below
Services provided by Contra Costa County Government	37	181	187	Much below

Contact with City Employees Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Had contact with City employee(s) in last 12 months	35	239	256	Much less

Perceptions of City Employees (Among Those Who Had Contact) Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Knowledge	57	276	281	Much below
Responsiveness	60	254	281	Much below
Courteousness	63	221	239	Much below
Overall impression	56	305	319	Much below

JURISDICTIONS INCLUDED IN NATIONAL BENCHMARK COMPARISONS

Valdez, AK 3,976
Auburn, AL....................................53,380
Dothan, AL....................................65,496
Gulf Shores, AL 9,741
Tuskegee, AL..................................9,865
Vestavia Hills, AL 34,033
Fayetteville, AR 73,580
Fort Smith, AR...............................86,209
Little Rock, AR 193,524
Casa Grande, AZ 48,571
Chandler, AZ...............................236,123
Cococino County, AZ..................134,421
Dewey-Humboldt, AZ.....................3,894
Flagstaff, AZ 65,870
Florence, AZ 25,536
Fountain Hills, AZ 22,489
Gilbert, AZ 208,453
Goodyear, AZ 65,275
Green Valley, AZ 21,391
Kingman, AZ 28,068
Marana, AZ 34,961
Maricopa, AZ 43,482
Maricopa County, AZ...............3,817,117
Mesa, AZ.....................................439,041
Nogales, AZ 20,837
Peoria, AZ 154,065
Phoenix, AZ 1,445,632
Pinal County, AZ.........................375,770
Prescott Valley, AZ 38,822
Queen Creek, AZ 26,361
Sahuarita, AZ................................25,259
Scottsdale, AZ 217,385
Sedona, AZ 10,031
Surprise, AZ 117,517
Tempe, AZ 161,719
Yuma, AZ......................................93,064
Yuma County, AZ.........................195,751
Apple Valley, CA...........................69,135
Benicia, CA 26,997
Brea, CA.......................................39,282
Brisbane, CA 4,282
Burlingame, CA.............................28,806
Citrus Heights, CA........................83,301
Clovis, CA 95,631
Concord, CA 122,067
Coronado, CA 18,912
Cupertino, CA 58,302
Davis, CA......................................65,622
Dublin, CA....................................46,036
El Cerrito, CA 23,549
Elk Grove, CA 153,015

Encinitas, CA................................59,518
Fremont, CA 214,089
Galt, CA..23,647
Laguna Beach, CA.........................22,723
Laguna Hills, CA 30,344
Livermore, CA...............................80,968
Lodi, CA 62,134
Long Beach, CA 462,257
Marin County, CA.......................252,409
Menlo Park, CA.............................32,026
Mission Viejo, CA 93,305
Monterey, CA 27,810
Newport Beach, CA 85,186
Novato, CA 51,904
Palm Springs, CA 44,552
Palo Alto, CA 64,403
Pasadena, CA...............................137,122
San Carlos, CA 28,406
San Diego, CA 1,307,402
San Francisco, CA 805,235
San Jose, CA................................945,942
San Luis Obispo County, CA.......269,637
San Mateo, CA 97,207
San Rafael, CA 57,713
Santa Clarita, CA.........................176,320
Santa Monica, CA 89,736
Seaside, CA...................................33,025
South Lake Tahoe, CA...................21,403
Stockton, CA 291,707
Sunnyvale, CA 140,081
Temecula, CA 100,097
Thousand Oaks, CA 126,683
Visalia, CA 124,442
Walnut Creek, CA.........................64,173
Adams County, CO 441,603
Arapahoe County, CO.................572,003
Archuleta County, CO..................12,084
Arvada, CO.................................106,433
Aspen, CO 6,658
Aurora, CO 325,078
Boulder, CO 97,385
Boulder County, CO 294,567
Broomfield, CO 55,889
Castle Pines, CO 10,360
Castle Rock, CO...........................48,231
Centennial, CO 100,377
Clear Creek County, CO 9,088
Colorado Springs, CO 416,427
Commerce City, CO.....................45,913
Craig, CO.......................................9,464
Crested Butte, CO 1,487

Denver, CO 600,158
Douglas County, CO 285,465
Eagle County, CO 52,197
Edgewater, CO 5,170
El Paso County, CO 622,263
Englewood, CO 30,255
Erie, CO 18,135
Estes Park, CO 5,858
Fort Collins, CO 143,986
Frisco, CO 2,683
Fruita, CO 12,646
Georgetown, CO 1,034
Gilpin County, CO 5,441
Golden, CO 18,867
Grand County, CO 14,843
Greeley, CO 92,889
Gunnison County, CO 15,324
Highlands Ranch, CO 96,713
Hudson, CO 2,356
Jackson County, CO 1,394
Jefferson County, CO 534,543
Lafayette, CO 24,453
Lakewood, CO 142,980
Larimer County, CO 299,630
Littleton, CO 41,737
Lone Tree, CO 10,218
Longmont, CO 86,270
Louisville, CO 18,376
Loveland, CO 66,859
Mesa County, CO 146,723
Montrose, CO 19,132
Northglenn, CO 35,789
Park County, CO 16,206
Parker, CO 45,297
Pitkin County, CO 17,148
Pueblo, CO 106,595
Rifle, CO 9,172
Salida, CO 5,236
Summit County, CO 27,994
Teller County, CO 23,350
Thornton, CO 118,772
Vail, CO 5,305
Westminster, CO 106,114
Wheat Ridge, CO 30,166
Windsor, CO 18,644
Coventry, CT 2,990
Hartford, CT 124,775
Windsor, CT 29,044
Dover, DE 36,047
Milford, DE 9,559
Rehoboth Beach, DE 1,327
Brevard County, FL 543,376
Cape Coral, FL 154,305

Charlotte County, FL 159,978
Clearwater, FL 107,685
Collier County, FL 321,520
Cooper City, FL 28,547
Dade City, FL 6,437
Dania Beach, FL 29,639
Daytona Beach, FL 61,005
Delray Beach, FL 60,522
Destin, FL 12,305
Escambia County, FL 297,619
Gainesville, FL 124,354
Hillsborough County, FL 1,229,226
Jupiter, FL 55,156
Lee County, FL 618,754
Martin County, FL 146,318
Miami Beach, FL 87,779
North Palm Beach, FL 12,015
Oakland Park, FL 41,363
Ocala, FL 56,315
Oviedo, FL 33,342
Palm Bay, FL 103,190
Palm Beach County, FL 1,320,134
Palm Coast, FL 75,180
Panama City, FL 36,484
Pasco County, FL 464,697
Pinellas County, FL 916,542
Port Orange, FL 56,048
Port St. Lucie, FL 164,603
Sanford, FL 53,570
Sarasota, FL 51,917
Sarasota County, FL 379,448
St. Cloud, FL 35,183
Titusville, FL 43,761
Winter Garden, FL 34,568
Albany, GA 77,434
Alpharetta, GA 57,551
Cartersville, GA 19,731
Conyers, GA 15,195
Decatur, GA 19,335
McDonough, GA 22,084
Peachtree City, GA 34,364
Roswell, GA 88,346
Sandy Springs, GA 93,853
Savannah, GA 136,286
Smyrna, GA 51,271
Snellville, GA 18,242
Suwanee, GA 15,355
Valdosta, GA 54,518
Honolulu, HI 953,207
Altoona, IA 14,541
Ames, IA 58,965
Ankeny, IA 45,582
Bettendorf, IA 33,217

Cedar Falls, IA	39,260	Gardner, KS	19,123
Cedar Rapids, IA	126,326	Johnson County, KS	544,179
Clive, IA	15,447	Lawrence, KS	87,643
Davenport, IA	99,685	Merriam, KS	11,003
Des Moines, IA	203,433	Mission, KS	9,323
Dubuque, IA	57,637	Olathe, KS	125,872
Indianola, IA	14,782	Roeland Park, KS	6,731
Muscatine, IA	22,886	Shawnee, KS	62,209
Urbandale, IA	39,463	Wichita, KS	382,368
West Des Moines, IA	56,609	Bowling Green, KY	58,067
Boise, ID	205,671	Paducah, KY	25,024
Hailey, ID	7,960	New Orleans, LA	343,829
Jerome, ID	10,890	Andover, MA	8,762
Meridian, ID	75,092	Barnstable, MA	45,193
Moscow, ID	23,800	Bedford, MA	13,320
Pocatello, ID	54,255	Burlington, MA	24,498
Post Falls, ID	27,574	Cambridge, MA	105,162
Twin Falls, ID	44,125	Concord, MA	17,668
Batavia, IL	26,045	Holden, MA	17,346
Bloomington, IL	76,610	Hopkinton, MA	14,925
Centralia, IL	13,032	Needham, MA	28,886
Collinsville, IL	25,579	Shrewsbury, MA	35,608
Crystal Lake, IL	40,743	Southborough, MA	9,767
DeKalb, IL	43,862	Wrentham, MA	10,955
Elmhurst, IL	44,121	Annapolis, MD	38,394
Evanston, IL	74,486	Baltimore, MD	620,961
Freeport, IL	25,638	Baltimore County, MD	805,029
Highland Park, IL	29,763	Dorchester County, MD	32,618
Lincolnwood, IL	12,590	Gaithersburg, MD	59,933
Lyons, IL	10,729	La Plata, MD	8,753
Naperville, IL	141,853	Montgomery County, MD	971,777
Normal, IL	52,497	Prince George's County, MD	863,420
Oak Park, IL	51,878	Rockville, MD	61,209
O'Fallon, IL	28,281	Takoma Park, MD	16,715
Orland Park, IL	56,767	Freeport, ME	1,485
Palatine, IL	68,557	Lewiston, ME	36,592
Park Ridge, IL	37,480	Saco, ME	18,482
Peoria County, IL	186,494	Scarborough, ME	4,403
Riverside, IL	8,875	South Portland, ME	25,002
Rockford Park District, IL	152,871	Ann Arbor, MI	113,934
Sherman, IL	4,148	Battle Creek, MI	52,347
Shorewood, IL	15,615	Bloomfield Hills, MI	3,869
Skokie, IL	64,784	Delhi Township, MI	25,877
Sugar Grove, IL	8,997	East Lansing, MI	48,579
Wilmington, IL	5,724	Escanaba, MI	12,616
Brownsburg, IN	21,285	Farmington Hills, MI	79,740
Fishers, IN	76,794	Flushing, MI	8,389
Munster, IN	23,603	Gladstone, MI	4,973
Noblesville, IN	51,969	Holland, MI	33,051
Arkansas City, KS	12,415	Howell, MI	9,489
Auburn, KS	6,844	Hudsonville, MI	7,116
Fairway, KS	3,882	Jackson County, MI	160,248
Garden City, KS	26,658	Kalamazoo, MI	74,262

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Kalamazoo County, MI	250,331	Jefferson City, MO	43,079
Meridian Charter Township, MI	39,688	Lee's Summit, MO	91,364
Midland, MI	41,863	Maryland Heights, MO	27,472
Novi, MI	55,224	Platte City, MO	4,691
Oakland Township, MI	16,779	Raymore, MO	19,206
Otsego County, MI	24,164	Richmond Heights, MO	8,603
Petoskey, MI	5,670	Riverside, MO	2,937
Port Huron, MI	30,184	Rolla, MO	19,559
Rochester, MI	12,711	Wentzville, MO	29,070
Royal Oak, MI	57,236	Billings, MT	104,170
South Haven, MI	4,403	Bozeman, MT	37,280
Sterling Heights, MI	129,699	Missoula, MT	66,788
Whitewater Township, MI	2,597	Asheville, NC	83,393
Albert Lea, MN	18,016	Cabarrus County, NC	178,011
Beltrami County, MN	44,442	Cary, NC	135,234
Blaine, MN	57,186	Chapel Hill, NC	57,233
Bloomington, MN	82,893	Charlotte, NC	731,424
Carver County, MN	91,042	Davidson, NC	10,944
Chanhassen, MN	22,952	Durham, NC	228,330
Coon Rapids, MN	61,476	High Point, NC	104,371
Dakota County, MN	398,552	Hillsborough, NC	6,087
Duluth, MN	86,265	Huntersville, NC	46,773
East Grand Forks, MN	8,601	Indian Trail, NC	33,518
Eden Prairie, MN	60,797	Mecklenburg County, NC	919,628
Edina, MN	47,941	Mooresville, NC	32,711
Elk River, MN	22,974	Pinehurst, NC	13,124
Fridley, MN	27,208	Stallings, NC	13,831
Hutchinson, MN	14,178	Wake Forest, NC	30,117
Inver Grove Heights, MN	33,880	Weddington, NC	9,459
Lakeville, MN	55,954	Wilmington, NC	106,476
Mankato, MN	39,309	Winston-Salem, NC	229,617
Maple Grove, MN	61,567	Wahpeton, ND	7,766
Mayer, MN	1,749	Grand Island, NE	48,520
Minneapolis, MN	382,578	La Vista, NE	15,758
New Brighton, MN	21,456	Lincoln, NE	258,379
Olmsted County, MN	144,248	Papillion, NE	18,894
Plymouth, MN	70,576	Brookline, NH	4,991
Savage, MN	26,911	Dover, NH	29,987
Scott County, MN	129,928	Lebanon, NH	13,151
Shorewood, MN	7,307	Lyme, NH	1,716
St. Cloud, MN	65,842	Summit, NJ	21,457
St. Louis County, MN	200,226	Albuquerque, NM	545,852
St. Louis Park, MN	45,250	Farmington, NM	45,877
Washington County, MN	238,136	Las Cruces, NM	97,618
Woodbury, MN	61,961	Los Alamos County, NM	17,950
Blue Springs, MO	52,575	Rio Rancho, NM	87,521
Branson, MO	10,520	San Juan County, NM	130,044
Cape Girardeau, MO	37,941	Carson City, NV	55,274
Clay County, MO	221,939	Henderson, NV	257,729
Clayton, MO	15,939	North Las Vegas, NV	216,961
Columbia, MO	108,500	Reno, NV	225,221
Ellisville, MO	9,133	Sparks, NV	90,264
Harrisonville, MO	10,019	Washoe County, NV	421,407

Geneva, NY 13,261	Rock Hill, SC 66,154
New York City, NY...................8,175,133	Rapid City, SD 67,956
Ogdensburg, NY 11,128	Sioux Falls, SD 153,888
Blue Ash, OH...............................12,114	Bristol, TN 26,702
Delaware, OH...............................34,753	Cookeville, TN..............................30,435
Dublin, OH...................................41,751	Germantown, TN 38,844
Hamilton, OH 62,477	Johnson City, TN...........................63,152
Hudson, OH 22,262	Morristown, TN 29,137
Kettering, OH...............................56,163	Nashville, TN..............................601,222
Orange Village, OH 3,323	Sevierville, TN 14,807
Piqua, OH....................................20,522	White House, TN...........................10,255
Springboro, OH.............................17,409	Arlington, TX 365,438
Sylvania Township, OH 18,965	Austin, TX 790,390
Upper Arlington, OH 33,771	Baytown, TX 71,802
West Carrollton, OH	Benbrook, TX 21,234
Westerville, OH 36,120	Bryan, TX 76,201
Broken Arrow, OK.........................98,850	Burleson, TX 36,690
Edmond, OK 81,405	College Station, TX........................93,857
Norman, OK 110,925	Colleyville, TX 22,807
Oklahoma City, OK.....................579,999	Corpus Christi, TX.......................305,215
Stillwater, OK...............................45,688	Cross Roads, TX 1,563
Tulsa, OK 391,906	Dallas, TX 1,197,816
Albany, OR 50,158	Denton, TX 113,383
Ashland, OR.................................20,078	Duncanville, TX 38,524
Bend, OR 76,639	El Paso, TX 649,121
Corvallis, OR................................54,462	Flower Mound, TX 64,669
Forest Grove, OR 21,083	Fort Worth, TX 741,206
Hermiston, OR 16,745	Galveston, TX 47,743
Jackson County, OR 203,206	Georgetown, TX............................47,400
Keizer, OR 36,478	Houston, TX............................2,099,451
Lake Oswego, OR 36,619	Hurst, TX......................................37,337
Lane County, OR..........................351,715	Hutto, TX 14,698
McMinnville, OR 32,187	La Porte, TX 33,800
Medford, OR................................74,907	League City, TX............................83,560
Portland, OR 583,776	McAllen, TX................................129,877
Springfield, OR.............................59,403	McKinney, TX 131,117
Tualatin, OR.................................26,054	New Braunfels, TX 57,740
Umatilla, OR.................................6,906	Plano, TX 259,841
Wilsonville, OR.............................19,509	Round Rock, TX...........................99,887
Chambersburg, PA 20,268	Rowlett, TX 56,199
Cranberry Township, PA 28,098	San Antonio, TX.......................1,327,407
Cumberland County, PA..............235,406	San Marcos, TX 44,894
Kennett Square, PA........................6,072	Southlake, TX...............................26,575
Kutztown Borough, PA...................5,012	Sugar Land, TX.............................78,817
Lower Providence Township, PA...25,436	Temple, TX 66,102
Peters Township, PA......................21,213	The Woodlands, TX 93,847
Radnor Township, PA...................31,531	Tomball, TX 10,753
State College, PA...........................42,034	Tyler, TX 96,900
Upper Merion Township, PA.........28,395	Watauga, TX 23,497
West Chester, PA...........................18,461	Westlake, TX..................................992
East Providence, RI 47,037	Park City, UT 7,558
Newport, RI..................................24,672	Provo, UT 112,488
Greer, SC 25,515	Riverdale, UT..................................8,426

Salt Lake City, UT	186,440	Federal Way, WA	89,306
Sandy, UT	87,461	Gig Harbor, WA	7,126
Saratoga Springs, UT	17,781	Hoquiam, WA	8,726
Springville, UT	29,466	Kenmore, WA	20,460
Washington City, UT	18,761	Kirkland, WA	48,787
Albemarle County, VA	98,970	Lynnwood, WA	35,836
Arlington County, VA	207,627	Maple Valley, WA	22,684
Ashland, VA	7,225	Mountlake Terrace, WA	19,909
Botetourt County, VA	33,148	Pasco, WA	59,781
Charlottesville, VA	43,475	Redmond, WA	54,144
Chesapeake, VA	222,209	Renton, WA	90,927
Chesterfield County, VA	316,236	Sammamish, WA	45,780
Fredericksburg, VA	24,286	SeaTac, WA	26,909
Hampton, VA	137,436	Shoreline, WA	53,007
Hanover County, VA	99,863	Snoqualmie, WA	10,670
Herndon, VA	23,292	Spokane Valley, WA	89,755
James City County, VA	67,009	Tacoma, WA	198,397
Lexington, VA	7,042	Tacoma Public Works, WA	198,397
Lynchburg, VA	75,568	Vancouver, WA	161,791
Montgomery County, VA	94,392	West Richland, WA	11,811
Newport News, VA	180,719	Woodland, WA	5,509
Norfolk, VA	242,803	Yakima, WA	91,067
Prince William County, VA	402,002	Chippewa Falls, WI	13,661
Purcellville, VA	7,727	Columbus, WI	4,991
Radford, VA	16,408	De Pere, WI	23,800
Reston, VA	58,404	Eau Claire, WI	65,883
Roanoke, VA	97,032	Grafton, WI	11,459
Spotsylvania County, VA	122,397	Madison, WI	233,209
Virginia Beach, VA	437,994	Merrill, WI	9,661
Williamsburg, VA	14,068	Oshkosh, WI	66,083
York County, VA	65,464	Racine, WI	78,860
Montpelier, VT	7,855	River Falls, WI	15,000
Airway Heights, WA	6,114	Wauwatosa, WI	46,396
Auburn, WA	70,180	Wind Point, WI	1,723
Bellevue, WA	122,363	Casper, WY	55,316
Clark County, WA	425,363	Cheyenne, WY	59,466
Edmonds, WA	39,709	Gillette, WY	29,087

Median household income $49,000 to $59,000 Benchmark Comparisons

Overall Community Quality Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Overall quality of life in Richmond	37	70	71	Much below
Your neighborhood as place to live	54	49	51	Much below
Richmond as a place to live	39	56	57	Much below
Recommend living in Richmond to someone who asks	50	38	39	Much below
Remain in Richmond for the next five years	60	39	39	Much below

Community Transportation Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Ease of car travel in Richmond	53	27	48	Similar
Ease of bus travel in Richmond	42	23	38	Below
Ease of rail or subway travel in Richmond	44	7	14	Above
Ease of bicycle travel in Richmond	36	35	46	Much below
Ease of walking in Richmond	34	41	44	Much below
Availability of paths and walking trails	39	26	40	Much below
Traffic flow on major streets	40	30	44	Below

Frequency of Bus Use Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Ridden a local bus within Richmond	31	11	32	More

Drive Alone Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Average percent of work commute trips made by driving alone	68	30	35	Much less

Transportation and Parking Services Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Street repair	18	64	65	Much below
Street cleaning	44	34	42	Much below
Street lighting	39	45	47	Much below
Sidewalk maintenance	35	37	41	Much below
Traffic signal timing	41	27	34	Below
Bus or transit services	43	34	40	Much below
Amount of public parking	50	10	35	Above

Housing Characteristics Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Availability of affordable quality housing	38	36	49	Below
Variety of housing options	36	37	39	Much below

Housing Costs Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Experiencing housing costs stress (housing costs 30% or MORE of income)	51	6	38	Much more

Built Environment Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Quality of new development in Richmond	33	42	42	Much below
Overall appearance of Richmond	29	50	51	Much below

Population Growth Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Population growth seen as too fast	26	28	38	Much less

Nuisance Problems Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Run down buildings, weed lots and junk vehicles seen as a "major" problem	38	2	38	Much more

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Planning and Community Code Enforcement Services Benchmarks				
	Richmond average rating	**Rank**	**Number of jurisdictions for comparison**	**Comparison to benchmark**
Land use, planning and zoning	33	41	45	Much below
Code enforcement (weeds, abandoned buildings, etc.)	23	53	53	Much below
Animal control	35	49	49	Much below

Economic Sustainability and Opportunities Benchmarks				
	Richmond average rating	**Rank**	**Number of jurisdictions for comparison**	**Comparison to benchmark**
Employment opportunities	21	47	52	Much below
Shopping opportunities	32	45	48	Much below
Richmond as a place to work	29	51	53	Much below
Overall quality of business and service establishments in Richmond	33	38	38	Much below

Economic Development Services Benchmarks				
	Richmond average rating	**Rank**	**Number of jurisdictions for comparison**	**Comparison to benchmark**
Economic development	28	43	45	Much below

Job and Retail Growth Benchmarks				
	Richmond average rating	**Rank**	**Number of jurisdictions for comparison**	**Comparison to benchmark**
Retail growth seen as too slow	56	10	38	Much more
Jobs growth seen as too slow	81	26	39	Similar

Personal Economic Future Benchmarks				
	Richmond average rating	**Rank**	**Number of jurisdictions for comparison**	**Comparison to benchmark**
Positive impact of economy on household income	22	10	37	Above

Community and Personal Public Safety Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
In your neighborhood during the day	71	50	53	Much below
In your neighborhood after dark	48	51	51	Much below
In Richmond's downtown area during the day	51	47	49	Much below
In Richmond's downtown area after dark	22	47	48	Much below
Violent crime (e.g., rape, assault, robbery)	34	45	46	Much below
Property crimes (e.g., burglary, theft)	28	45	46	Much below
Environmental hazards, including toxic waste	34	36	36	Much below

Crime Victimization and Reporting Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Victim of crime	22	5	40	Much more
Reported crimes	76	27	40	Less

Public Safety Services Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Police services	54	66	68	Much below
Fire services	66	60	61	Much below
Crime prevention	36	52	53	Much below
Fire prevention and education	46	46	47	Much below
Traffic enforcement	43	51	52	Much below
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	36	39	40	Much below

Contact with Police and Fire Departments Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Had contact with the City of Richmond Police Department	36	8	15	Similar
Overall impression of most recent contact with the City of Richmond Police Department	47	16	16	Much below

Community Environment Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Cleanliness of Richmond	26	39	40	Much below
Quality of overall natural environment in Richmond	34	40	40	Much below
Preservation of natural areas such as open space, farmlands and greenbelts	42	34	40	Much below
Air quality	33	39	40	Much below

Frequency of Recycling Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Recycled used paper, cans or bottles from your home	90	16	39	More

Utility Services Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Sewer services	49	51	53	Much below
Storm drainage	50	41	56	Below
Recycling	63	36	51	Below
Garbage collection	61	47	49	Much below

Community Recreational Opportunities Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Recreation opportunities	36	46	49	Much below

Participation in Parks and Recreation Opportunities Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Used Richmond recreation centers	40	27	31	Much less
Participated in a recreation program or activity	27	35	35	Much less
Visited a neighborhood park or City park	71	37	38	Much less

Parks and Recreation Services Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
City parks	49	51	52	Much below
Recreation programs or classes	46	46	48	Much below
Recreation centers or facilities	45	39	41	Much below

Cultural and Educational Opportunities Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Opportunities to attend cultural activities	33	47	49	Much below
Educational opportunities	25	43	43	Much below

Participation in Cultural and Educational Opportunities Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Used Richmond public libraries or their services	52	34	35	Much less
Participated in religious or spiritual activities in Richmond	42	20	27	Much less

Cultural and Educational Services Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Public schools	24	38	38	Much below
Public library services	52	55	58	Much below

Community Health and Wellness Access and Opportunities Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Availability of affordable quality health care	38	31	39	Much below
Availability of affordable quality food	39	29	31	Much below
Availability of preventive health services	37	27	28	Much below

Health and Wellness Services Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Health services	40	31	32	Much below

Community Quality and Inclusiveness Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Sense of community	34	48	48	Much below
Openness and acceptance of the community toward people of diverse backgrounds	49	34	43	Below
Availability of affordable quality child care	32	33	38	Much below
Richmond as a place to raise kids	24	54	55	Much below
Richmond as a place to retire	31	53	54	Much below

Services Provided for Population Subgroups Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Services to seniors	40	46	48	Much below
Services to youth	35	37	40	Much below
Services to low income people	39	31	40	Below

Civic Engagement Opportunities Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Opportunities to participate in community matters	44	34	36	Much below
Opportunities to volunteer	47	36	37	Much below

Participation in Civic Engagement Opportunities Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Attended a meeting of local elected officials or other local public meeting	32	8	39	More
Watched a meeting of local elected officials or other public meeting on cable television, the Internet or other media	37	20	33	Similar
Volunteered your time to some group or activity in Richmond	29	35	39	Much less
Participated in a club or civic group in Richmond	24	24	33	Much less
Provided help to a friend or neighbor	89	31	32	Less

Voter Behavior Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Registered to vote	77	33	41	Much less
Voted in last general election	68	31	40	Much less

Use of Information Sources Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Visited the City of Richmond Web site	50	32	36	Much less

Local Government Media Services and Information Dissemination Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Public information services	45	40	44	Much below

Social Engagement Opportunities Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Opportunities to participate in social events and activities	33	33	34	Much below
Opportunities to participate in religious or spiritual events and activities	52	27	28	Much below

Contact with Immediate Neighbors Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Has contact with neighbors at least several times per week	44	26	34	Less

Public Trust Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Value of services for the taxes paid to Richmond	37	52	59	Much below
The overall direction that Richmond is taking	39	48	54	Much below
Job Richmond government does at welcoming citizen involvement	32	46	48	Much below
Overall image or reputation of Richmond	14	47	48	Much below

Services Provided by Local, State and Federal Governments Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Services provided by the City of Richmond	38	63	64	Much below
Services provided by the Federal Government	33	36	39	Much below
Services provided by the State Government	35	35	40	Much below
Services provided by Contra Costa County Government	37	30	31	Much below

Contact with City Employees Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Had contact with City employee(s) in last 12 months	35	41	42	Much less

Perceptions of City Employees (Among Those Who Had Contact) Benchmarks				
	Richmond average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Knowledge	57	48	48	Much below
Responsiveness	60	40	46	Much below
Courteousness	63	40	42	Much below
Overall impression	56	49	51	Much below

JURISDICTIONS INCLUDED IN $49,000 TO $59,000 MEDIAN HOUSEHOLD INCOME BENCHMARK COMPARISONS

Maricopa County, AZ 3,817,117	Maryland Heights, MO 27,472
Mesa, AZ.....................................439,041	Richmond Heights, MO 8,603
Pinal County, AZ.........................375,770	Cabarrus County, NC 178,011
Apple Valley, CA...........................69,135	Chapel Hill, NC 57,233
Citrus Heights, CA........................83,301	Charlotte, NC.............................731,424
Seaside, CA 33,025	Hillsborough, NC........................... 6,087
Visalia, CA 124,442	Mecklenburg County, NC 919,628
Adams County, CO 441,603	Mooresville, NC........................... 32,711
Aurora, CO 325,078	Lincoln, NE 258,379
Boulder, CO..................................97,385	Dover, NH 29,987
Crested Butte, CO 1,487	Lebanon, NH 13,151
Estes Park, CO...............................5,858	Rio Rancho, NM 87,521
Fort Collins, CO 143,986	San Juan County, NM.................. 130,044
Gunnison County, CO...................15,324	North Las Vegas, NV................... 216,961
Hudson, CO...................................2,356	Sparks, NV 90,264
Larimer County, CO 299,630	Washoe County, NV 421,407
Littleton, CO 41,737	New York City, NY 8,175,133
Longmont, CO 86,270	Forest Grove, OR 21,083
Northglenn, CO 35,789	Portland, OR...............................583,776
Lakewood, CO 142,980	Wilsonville, OR 19,509
Brevard County, FL.....................543,376	East Providence, RI....................... 47,037
Cape Coral, FL...........................154,305	Newport, RI 24,672
Delray Beach, FL..........................60,522	Sioux Falls, SD 153,888
Lee County, FL 618,754	Arlington, TX 365,438
Palm Beach County, FL 1,320,134	Austin, TX 790,390
Port St. Lucie, FL 164,603	Duncanville, TX 38,524
Sarasota County, FL 379,448	Fort Worth, TX 741,206
McDonough, GA...........................22,084	Hurst, TX...................................... 37,337
Smyrna, GA..................................51,271	New Braunfels, TX 57,740
Cedar Rapids, IA..........................126,326	Riverdale, UT................................. 8,426
Indianola, IA.................................14,782	Springville, UT 29,466
Marion, IA....................................33,309	Hampton, VA.............................. 137,436
Boise, ID 205,671	Newport News, VA...................... 180,719
Hailey, ID 7,960	Williamsburg, VA.......................... 14,068
Bloomington, IL............................76,610	Montpelier, VT.............................. 7,855
Lyons, IL......................................10,729	Auburn, WA 70,180
Peoria County, IL........................186,494	Federal Way, WA.......................... 89,306
Wilmington, IL 5,724	Mountlake Terrace, WA 19,909
Auburn, KS.....................................6,844	Tacoma Public Works, WA 198,397
Merriam, KS 11,003	Tacoma, WA............................... 198,397
Saco, ME 18,482	Vancouver, WA 161,791
South Portland, ME.......................25,002	Woodland, WA.............................. 5,509
Ann Arbor, MI 113,934	Columbus, WI................................ 4,991
Flushing, MI 8,389	De Pere, WI 23,800
Hudsonville, MI 7,116	Madison, WI 233,209
Midland, MI 41,863	Casper, WY................................... 55,316
Sterling Heights, MI.....................129,699	
East Grand Forks, MN 8,601	
Hutchinson, MN 14,178	
New Brighton, MN........................21,456	

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