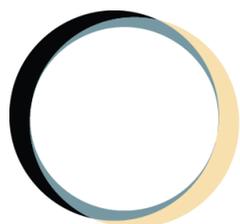


THE NCSTM
The National Citizen SurveyTM

Richmond, CA

Comparisons by Geographic Subgroups

2015



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Summary

The National Citizen Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA). The survey and its administration are standardized to assure high quality research methods and directly comparable results across The NCS communities. This report discusses differences in opinion of survey respondents by neighborhood.

Responses in the following tables show only the proportion of respondents giving a certain answer; for example, the percent of respondents who rated the quality of life as “excellent” or “good,” or the percent of respondents who attended a public meeting more than once a month. ANOVA and chi-square tests of significance were applied to these comparisons of survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between neighborhood are due to chance; or in other words, a greater than 95% probability that the differences observed are “real.” Where differences were statistically significant, they have been shaded grey.

The margin of error for this report is generally no greater than plus or minus five percentage points around any given percent reported for the entire sample (422 completed surveys). For subgroups of responses, the margin of error increases because the sample size for the subgroup is smaller. The table below outlines the margin of error for each of the neighborhood groupings.

Area Neighborhoods	Returned	Margin of Error
May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	63	12%
Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	63	12%
Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	71	12%
North & East, Richmore Village	102	10%
Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	28	19%
Panhandle Annex, Richmond Annex, Southwest Annex	28	19%
Point Richmond, Marina Bay	37	16%
Richmond Heights	23	20%
General Richmond	5	44%
Total	422	5%

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Table 1: Community Characteristics - General

Percent rating positively (e.g., excellent/good)	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
The overall quality of life in Richmond	30%	33%	15%	48%	10%	32%	57%	37%	40%	31%
Overall image or reputation of Richmond	4%	13%	4%	7%	20%	1%	1%	1%	25%	8%
Richmond as a place to live	32%	45%	27%	54%	35%	33%	61%	53%	40%	41%
Your neighborhood as a place to live	79%	76%	19%	63%	35%	40%	100%	75%	80%	57%
Richmond as a place to raise children	7%	32%	14%	24%	11%	24%	8%	15%	40%	19%
Richmond as a place to retire	28%	37%	13%	43%	9%	5%	52%	45%	25%	28%
Overall appearance of Richmond	16%	16%	13%	25%	16%	2%	11%	18%	40%	17%

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Table 2: Community Characteristics - Safety

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
Overall feeling of safety in Richmond	11%	17%	11%	28%	17%	26%	41%	32%	40%	21%
In your neighborhood during the day	77%	80%	51%	77%	82%	76%	97%	87%	80%	74%
In Richmond's downtown/commercial area during the day	32%	58%	46%	40%	74%	36%	49%	47%	40%	48%

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Table 3: Community Characteristics - Mobility

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
Overall ease of getting to the places you usually have to visit	47%	49%	57%	71%	60%	74%	80%	45%	60%	60%
Traffic flow on major streets	30%	46%	44%	47%	68%	82%	72%	20%	40%	49%
Ease of public parking	72%	68%	68%	60%	71%	86%	84%	61%	60%	69%
Ease of travel by car in Richmond	72%	59%	69%	83%	89%	75%	80%	54%	80%	73%
Ease of travel by public transportation in Richmond	18%	42%	60%	54%	67%	41%	30%	21%	50%	48%
Ease of travel by bicycle in Richmond	23%	46%	30%	33%	74%	13%	45%	33%	33%	37%
Ease of walking in Richmond	22%	37%	42%	42%	62%	32%	50%	57%	25%	41%
Availability of paths and walking trails	10%	43%	35%	22%	51%	72%	57%	15%	80%	38%

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Table 4: Community Characteristics - Natural Environment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
Quality of overall natural environment in Richmond	40%	44%	32%	50%	22%	31%	48%	33%	40%	39%
Air quality	28%	38%	16%	41%	34%	23%	13%	22%	40%	29%
Cleanliness of Richmond	7%	10%	8%	27%	14%	28%	9%	13%	40%	15%

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Table 5: Community Characteristics - Built Environment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
Overall "built environment" of Richmond (including overall design, buildings, parks and transportation systems)	23%	35%	33%	44%	44%	24%	32%	10%	60%	35%
Public places where people want to spend time	9%	22%	22%	27%	22%	26%	48%	22%	50%	25%
Variety of housing options	37%	23%	10%	37%	14%	10%	36%	9%	40%	23%
Availability of affordable quality housing	40%	25%	13%	33%	30%	33%	17%	1%	50%	25%
Overall quality of new development in Richmond	19%	23%	34%	25%	17%	64%	32%	5%	25%	28%

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Table 6: Community Characteristics - Economy

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
Overall economic health of Richmond	5%	17%	11%	22%	19%	2%	22%	1%	20%	14%
Richmond as a place to work	14%	45%	25%	51%	21%	38%	48%	21%	50%	34%
Richmond as a place to visit	10%	40%	14%	32%	12%	30%	56%	13%	50%	26%
Employment opportunities	6%	8%	6%	23%	21%	35%	40%	1%	40%	16%
Shopping opportunities	24%	30%	28%	39%	30%	23%	6%	7%	25%	27%
Cost of living in Richmond	33%	26%	15%	53%	39%	36%	25%	18%	25%	30%
Overall quality of business and service establishments in Richmond	16%	29%	24%	28%	35%	25%	46%	3%	0%	26%
Vibrant downtown/commercial area	13%	12%	20%	5%	16%	22%	0%	0%	0%	12%

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Table 7: Community Characteristics - Recreation and Wellness

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
Health and wellness opportunities in Richmond	28%	38%	33%	35%	18%	48%	29%	22%	60%	34%
Fitness opportunities (including exercise classes and paths or trails, etc.)	42%	32%	31%	22%	35%	31%	65%	40%	80%	36%
Recreational opportunities	41%	36%	21%	37%	17%	30%	57%	21%	100%	34%
Availability of affordable quality food	36%	39%	16%	40%	38%	28%	21%	7%	40%	30%
Availability of affordable quality health care	27%	37%	25%	37%	24%	36%	26%	12%	75%	31%
Availability of preventive health services	22%	40%	20%	39%	24%	54%	22%	17%	75%	31%
Availability of affordable quality mental health care	18%	21%	19%	18%	22%	7%	5%	8%	33%	19%

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Table 8: Community Characteristics - Education and Enrichment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
Overall opportunities for education and enrichment	12%	16%	26%	24%	18%	30%	20%	3%	40%	21%
Availability of affordable quality child care/preschool	26%	23%	22%	37%	18%	2%	2%	6%	0%	20%
K-12 education	8%	12%	31%	34%	28%	22%	10%	8%	0%	22%
Adult educational opportunities	31%	32%	36%	45%	21%	9%	44%	36%	0%	33%
Opportunities to attend cultural/arts/music activities	29%	13%	29%	41%	20%	49%	44%	7%	40%	29%
Opportunities to participate in religious or spiritual events and activities	50%	50%	54%	61%	44%	53%	68%	27%	40%	53%

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Table 9: Community Characteristics - Community Engagement

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
Opportunities to participate in social events and activities	23%	23%	23%	40%	23%	52%	44%	9%	25%	29%
Opportunities to volunteer	52%	29%	24%	56%	48%	66%	62%	19%	75%	43%
Opportunities to participate in community matters	41%	29%	19%	55%	38%	42%	67%	26%	50%	38%
Openness and acceptance of the community toward diversity	57%	41%	21%	60%	47%	52%	64%	41%	40%	44%
Neighborliness of residents in Richmond	47%	20%	9%	50%	27%	7%	50%	53%	20%	29%

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Table 10: Governance - General

Percent rating positively (e.g., excellent/good)	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
The City of Richmond	16%	36%	40%	40%	26%	25%	60%	32%	20%	34%
The value of services for the taxes paid to Richmond	13%	30%	15%	31%	24%	46%	39%	8%	0%	24%
The overall direction that Richmond is taking	33%	34%	27%	71%	39%	55%	75%	31%	25%	42%
The job Richmond government does at welcoming citizen involvement	18%	25%	17%	41%	17%	14%	71%	10%	0%	25%
Overall confidence in Richmond government	8%	31%	17%	36%	35%	38%	35%	25%	0%	25%
Generally acting in the best interest of the community	22%	33%	17%	43%	41%	44%	57%	36%	20%	33%
Being honest	19%	36%	19%	41%	21%	36%	48%	29%	20%	29%
Treating all residents fairly	19%	39%	19%	38%	34%	38%	56%	27%	25%	31%

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Percent rating positively (e.g., excellent/good)	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
Overall customer service by Richmond employees (police, receptionists, planners, etc.)	45%	36%	33%	40%	24%	51%	84%	40%	40%	41%
The Federal Government	33%	28%	40%	19%	25%	31%	50%	12%	0%	29%

Table 11: Governance - Safety

Percent rating positively (e.g., excellent/good)	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
Police/Sheriff services	65%	50%	38%	69%	46%	86%	93%	49%	100%	59%
Fire services	91%	72%	71%	92%	57%	94%	91%	57%	75%	79%
Ambulance or emergency medical services	70%	66%	65%	89%	51%	99%	82%	45%	100%	72%
Crime prevention	33%	36%	18%	40%	34%	34%	75%	38%	100%	36%

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Percent rating positively (e.g., excellent/good)	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
Fire prevention and education	67%	40%	49%	83%	36%	53%	83%	51%	50%	59%
Animal control	42%	23%	21%	47%	14%	33%	52%	46%	25%	30%
Emergency preparedness (planning for natural disasters)	39%	55%	28%	18%	20%	1%	16%	69%	67%	32%

Table 12: Governance - Mobility

Percent rating positively (e.g., excellent/good)	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
Traffic enforcement	28%	63%	41%	52%	20%	23%	64%	50%	50%	44%
Street repair	12%	26%	6%	12%	6%	27%	11%	0%	20%	13%
Street cleaning	52%	30%	22%	42%	33%	28%	48%	58%	40%	36%
Street lighting	34%	24%	26%	49%	19%	42%	59%	39%	40%	34%
Sidewalk maintenance	23%	30%	23%	42%	24%	28%	4%	9%	40%	27%

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Percent rating positively (e.g., excellent/good)	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
Traffic signal timing	29%	37%	36%	45%	17%	31%	52%	19%	20%	35%
Bus or transit services	21%	49%	42%	57%	23%	45%	38%	31%	50%	42%

Table 13: Governance - Natural Environment

Percent rating positively (e.g., excellent/good)	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
Garbage collection	80%	78%	61%	89%	50%	60%	79%	70%	80%	72%
Recycling	81%	68%	55%	89%	52%	60%	79%	70%	80%	70%
Yard waste pick-up	82%	70%	66%	80%	48%	60%	79%	68%	75%	70%
Preservation of natural areas such as open space, farmlands and greenbelts	35%	45%	41%	28%	20%	35%	60%	53%	50%	39%
Richmond open space	45%	46%	42%	38%	11%	34%	47%	44%	40%	39%

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Table 14: Governance - Built Environment

Percent rating positively (e.g., excellent/good)	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
Storm drainage	68%	54%	51%	60%	40%	43%	50%	46%	40%	53%
Sewer services	73%	59%	36%	62%	38%	49%	51%	56%	50%	52%
Power (electric and/or gas) utility	89%	58%	57%	84%	29%	41%	67%	64%	80%	63%
Utility billing	69%	52%	40%	74%	29%	36%	53%	35%	60%	52%
Land use, planning and zoning	14%	27%	25%	25%	22%	21%	12%	4%	33%	22%
Code enforcement (weeds, abandoned buildings, etc.)	20%	32%	8%	38%	13%	31%	38%	4%	0%	22%

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Table 15: Governance - Economy

Percent rating positively (e.g., excellent/good)	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
Economic development	16%	23%	19%	14%	18%	20%	33%	9%	0%	19%

Table 16: Governance - Recreation and Wellness

Percent rating positively (e.g., excellent/good)	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
City parks	35%	47%	39%	56%	20%	36%	73%	48%	67%	45%
Recreation programs or classes	43%	45%	34%	21%	25%	51%	86%	32%	50%	39%
Recreation centers or facilities	39%	43%	32%	36%	25%	48%	53%	34%	50%	37%
Health services	31%	48%	24%	49%	15%	36%	27%	11%	50%	34%

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Table 17: Governance - Education and Enrichment

Percent rating positively (e.g., excellent/good)	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
Public library services	47%	70%	68%	62%	57%	39%	56%	9%	75%	61%
City-sponsored special events	42%	41%	20%	22%	15%	35%	50%	37%	33%	31%

Table 18: Governance - Community Engagement

Percent rating positively (e.g., excellent/good)	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
Public information services	51%	55%	45%	49%	45%	26%	47%	15%	33%	46%

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Table 19: Participation General

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
Sense of community	19%	23%	16%	39%	18%	23%	35%	16%	0%	22%
Recommend living in Richmond to someone who asks	34%	53%	33%	69%	57%	40%	91%	87%	50%	53%
Remain in Richmond for the next five years	58%	63%	68%	75%	50%	25%	86%	91%	100%	66%
Contacted the City of Richmond (in-person, phone, email or web) for help or information	30%	32%	46%	48%	35%	39%	71%	40%	60%	42%

Table 20: Participation - Safety

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
Was NOT the victim of a crime	84%	70%	59%	74%	74%	66%	88%	87%	80%	72%

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Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
Did NOT report a crime	65%	58%	42%	85%	62%	61%	88%	47%	40%	62%
Stocked supplies in preparation for an emergency	42%	58%	48%	39%	38%	47%	75%	50%	20%	47%

Table 21: Participation - Mobility

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
Walked or biked instead of driving	34%	55%	73%	67%	61%	42%	79%	73%	40%	60%
Carpooled with other adults or children instead of driving alone	36%	48%	59%	34%	28%	22%	53%	82%	80%	46%
Used bus, rail, subway or other public transportation instead of driving	40%	61%	75%	80%	61%	49%	47%	71%	40%	63%

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Table 22: Participation - Natural Environment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
Recycle at home	93%	94%	92%	98%	98%	100%	100%	100%	80%	95%
Made efforts to make your home more energy efficient	74%	73%	77%	75%	69%	75%	79%	78%	100%	76%
Made efforts to conserve water	92%	97%	98%	100%	91%	80%	100%	100%	100%	96%

Table 23: Participation - Built Environment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
NOT under housing cost stress	65%	48%	49%	53%	45%	59%	47%	37%	67%	51%
Did NOT observe a code violation	58%	61%	31%	36%	33%	22%	27%	61%	20%	40%

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Table 24: Participation - Economy

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
Purchase goods or services from a business located in Richmond	89%	96%	87%	92%	93%	99%	93%	100%	80%	92%
Economy will have positive impact on income	44%	52%	48%	49%	50%	39%	65%	16%	40%	48%
Work in Richmond	36%	29%	34%	26%	34%	66%	34%	27%	67%	35%

Table 25: Participation - Recreation and Wellness

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
Used Richmond recreation centers or their services	30%	49%	42%	40%	44%	49%	48%	60%	80%	45%
Visited a neighborhood park or City park	63%	68%	81%	85%	88%	75%	93%	86%	60%	78%

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Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
Eat at least 5 portions of fruits and vegetables a day	93%	76%	87%	89%	86%	100%	91%	81%	80%	86%
Participate in moderate or vigorous physical activity	86%	92%	73%	83%	88%	95%	99%	93%	80%	85%
Reported being in "very good" or "excellent" health	56%	50%	30%	54%	40%	67%	86%	82%	40%	50%

Table 26: Participation - Education and Enrichment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
Used Richmond public libraries or their services	44%	39%	54%	55%	46%	47%	48%	19%	60%	47%

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Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
Participated in religious or spiritual activities in Richmond	16%	39%	58%	43%	51%	11%	29%	12%	80%	41%
Attended a City-sponsored event	32%	23%	37%	52%	29%	35%	49%	25%	20%	35%

Table 27: Participation - Community Engagement

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
Campaigned or advocated for an issue, cause or candidate	25%	28%	14%	26%	20%	34%	45%	38%	40%	26%
Contacted Richmond elected officials (in-person, phone, email or web) to express your opinion	15%	24%	17%	25%	19%	31%	36%	4%	20%	22%

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Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
Volunteered your time to some group/activity in Richmond	44%	29%	17%	23%	36%	3%	57%	15%	20%	27%
Participated in a club	22%	13%	13%	13%	26%	3%	42%	15%	20%	17%
Talked to or visited with your immediate neighbors	98%	81%	87%	96%	96%	100%	99%	92%	80%	91%
Done a favor for a neighbor	84%	87%	71%	90%	86%	98%	92%	78%	80%	84%
Attended a local public meeting	19%	21%	23%	32%	19%	29%	37%	13%	25%	25%
Watched (online or on television) a local public meeting	29%	17%	30%	33%	26%	16%	39%	25%	50%	28%
Read or watch local news (via television, paper, computer, etc.)	88%	84%	87%	97%	75%	79%	94%	91%	80%	87%
Vote in local elections	85%	78%	74%	77%	71%	79%	90%	92%	80%	79%

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Table 28: Community Focus Areas

Percent rating positively (e.g., essential/very important)	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
Overall feeling of safety in Richmond	99%	90%	95%	98%	89%	92%	99%	96%	100%	95%
Overall ease of getting to the places you usually have to visit	62%	70%	66%	54%	50%	41%	87%	66%	100%	64%
Quality of overall natural environment in Richmond	83%	73%	66%	86%	72%	81%	82%	90%	100%	78%
Overall "built environment" of Richmond (including overall design, buildings, parks and transportation systems)	75%	64%	78%	75%	69%	59%	76%	82%	100%	73%
Health and wellness opportunities in Richmond	73%	86%	89%	90%	89%	83%	91%	91%	100%	87%
Overall opportunities for education and enrichment	74%	98%	93%	80%	76%	94%	95%	96%	100%	89%

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Percent rating positively (e.g., essential/very important)	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
Overall economic health of Richmond	93%	98%	97%	97%	77%	100%	98%	96%	100%	95%
Sense of community	83%	79%	76%	60%	72%	97%	99%	91%	100%	79%

Table 29: Question 10: Custom Line Items

Please rate the quality of each of the following services in Richmond: (Percent rating as "Excellent" or "Good").	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
City-sponsored job training program	45%	31%	14%	37%	23%	0%	54%	0%	33%	24%
City-maintained trees/public landscaping/street medians	17%	33%	25%	50%	24%	27%	60%	18%	20%	32%

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Table 30: Question 14: Ratings for General Health

	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
Compared to one year ago, how would you rate your health in general now?	23%	39%	29%	32%	31%	50%	25%	57%	20%	33%

Table 31: Question 15: Impact of City Services on Health and Well-being

Please rate the impact of the following City services on your health and well-being: (Percent rating as "Very positive impact" or "Moderate positive impact").	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
Parks	65%	83%	70%	68%	81%	93%	86%	83%	80%	76%
Recreation programs	42%	73%	67%	22%	60%	38%	50%	70%	40%	53%
Police	73%	66%	67%	63%	48%	56%	78%	76%	80%	66%
Fire	69%	72%	72%	43%	47%	75%	75%	73%	100%	66%
Street quality	60%	82%	64%	51%	62%	84%	59%	83%	60%	66%
Street lighting	75%	68%	72%	65%	76%	71%	59%	83%	60%	70%

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Please rate the impact of the following City services on your health and well-being: (Percent rating as "Very positive impact" or "Moderate positive impact").	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
Library services	45%	57%	83%	40%	71%	49%	35%	69%	80%	59%
Affordable and quality housing	39%	61%	78%	57%	63%	45%	35%	60%	60%	59%
Traffic safety	60%	76%	71%	59%	60%	69%	69%	63%	60%	66%
Blight abatement	45%	50%	76%	18%	64%	43%	45%	62%	75%	51%

Table 32: Question 16: Important City Issues to Address

How important, if at all, are the following issues for the City to address within the next two years: (Percent rating as "Essential" or "Very important").	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
Improving traffic flow and pedestrian safety	56%	76%	80%	43%	82%	58%	54%	68%	60%	66%
Preserving historic buildings	42%	43%	45%	48%	31%	28%	40%	39%	50%	42%
Improving park conditions	76%	78%	87%	74%	83%	67%	74%	81%	80%	79%

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How important, if at all, are the following issues for the City to address within the next two years: (Percent rating as "Essential" or "Very important").	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmond Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
Providing more parks and open space	61%	68%	64%	67%	79%	88%	71%	60%	60%	68%
Renovating community centers and expanding programming	57%	76%	76%	51%	69%	34%	64%	64%	80%	65%
Upgrading existing and developing more athletic fields	56%	65%	74%	40%	53%	48%	29%	54%	60%	57%
Improving street and pedestrian lighting	79%	92%	78%	64%	92%	75%	52%	94%	60%	78%
Developing job training opportunities	75%	92%	95%	71%	59%	89%	78%	61%	80%	81%
Addressing blighted properties	68%	66%	76%	75%	70%	95%	76%	73%	60%	73%
Reducing crime	98%	90%	95%	98%	86%	100%	85%	82%	80%	93%
Increasing transportation options (i.e. car/bike share, shuttles)	55%	78%	84%	55%	66%	58%	52%	88%	60%	68%
Positively marketing the city	56%	79%	84%	70%	76%	88%	66%	93%	60%	75%

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How important, if at all, are the following issues for the City to address within the next two years: (Percent rating as "Essential" or "Very important").	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
Improving downtown Richmond	68%	76%	86%	86%	76%	79%	71%	84%	75%	79%
Improving street paving conditions	83%	76%	87%	71%	67%	79%	80%	94%	80%	79%
Improving environmental quality	76%	84%	88%	88%	92%	99%	89%	99%	80%	87%
Establishing a link between Richmond and Lawrence Berkeley National Lab	63%	65%	86%	68%	52%	46%	85%	77%	80%	70%

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Table 33: Question 17: Frequency of Unfair Treatment Due to Race, Ethnicity or Color

	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
In the last year, how often, if at all, did you worry about you, someone in your family or any other person of your same race, ethnicity or nationality experiencing unfair treatment because of your race, ethnicity, or color?	41%	48%	69%	23%	61%	3%	14%	39%	75%	44%

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Table 34: Question 18: Information Sources

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services: (Percent rating as "Major" or "Minor" Source).	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
City Web site (www.ci.richmond.ca.us)	69%	69%	82%	65%	72%	91%	94%	94%	80%	76%
Local media outlets (newspapers, radio, local television stations)	87%	82%	91%	71%	76%	91%	89%	95%	100%	84%
The local government cable Channel 28 (KCRT)	40%	49%	74%	34%	50%	42%	34%	53%	80%	51%
City newsletter	61%	85%	90%	61%	59%	61%	34%	84%	80%	71%
City Council meetings and other public meetings	54%	66%	85%	64%	54%	48%	71%	63%	80%	67%
Talking with City officials	41%	61%	75%	41%	28%	43%	68%	61%	80%	55%
City communications via social media (i.e. Facebook, Twitter or YouTube)	40%	80%	78%	59%	90%	38%	43%	71%	40%	65%
Word-of-mouth	76%	69%	76%	79%	91%	85%	93%	90%	100%	80%

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Table 35: Question D18: Distance of Work from Home

(Percent indicating 20 miles or less.)	Neighborhood									Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights	Other areas of Richmond	
About how far is your home from work?	69%	75%	80%	83%	74%	98%	99%	92%	67%	80%