

THE NCSTM
The National Citizen SurveyTM

Richmond, CA

Comparisons by Geographic Subgroups

DRAFT
2017



NRC
National Research Center Inc

2955 Valmont Road Suite 300
Boulder, Colorado 80301
n-r-c.com • 303-444-7863

ICMA

Leaders at the Core of Better Communities

777 North Capitol Street NE Suite 500
Washington, DC 20002
icma.org • 800-745-8780

Summary

The National Citizen Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA). The survey and its administration are standardized to assure high quality research methods and directly comparable results across The NCS communities. This report discusses differences in opinion of survey respondents by neighborhood and contains only the results from the mailed scientific survey; opt-in participants have been excluded from this report.

Responses in the following tables show only the proportion of respondents giving a certain answer; for example, the percent of respondents who rated the quality of life as “excellent” or “good,” or the percent of respondents who attended a public meeting more than once a month. ANOVA and chi-square tests of significance were applied to these comparisons of survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between neighborhood are due to chance; or in other words, a greater than 95% probability that the differences observed are “real.” Where differences were statistically significant, they have been shaded grey.

The margin of error for all respondents (345 completed surveys) is generally no greater than plus or minus four percentage points around any given percent. The margin of error for subgroups is less precise. For subgroups of approximately 100 respondents, the margin of error is plus or minus 10 percentage points. Nine geographic subareas were tracked for comparison and the number of completed surveys for each are in the figure below.

Residents' experiences and opinions often varied depending on the location in which a respondent lived. Individual differences found in the comparisons generally canceled out across all questions, meaning that a geographic area with a rating higher than the overall results on one item had a rating lower than the overall results on another. This means that despite variability, no one area of the city appeared to be clearly at the top nor at the bottom among geographic areas.

Figure 1: Geographic Areas

Area	Number of Completed Surveys
May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	48
Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	45
Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	54
North & East, Richmore Village	55
Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	37
Panhandle Annex, Richmond Annex, Southwest Annex	27
Point Richmond, Marina Bay	54
Richmond Heights/General Richmond	25
Total	345

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Table 1: Community Characteristics - General

Percent rating positively (e.g., excellent/good)	Neighborhood								Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights/General Richmond	
The overall quality of life in Richmond	37%	32%	19%	33%	36%	50%	34%	38%	32%
Overall image or reputation of Richmond	6%	9%	16%	16%	35%	6%	5%	18%	14%
Richmond as a place to live	39%	40%	30%	55%	65%	51%	61%	58%	47%
Your neighborhood as a place to live	86%	62%	33%	57%	52%	62%	100%	81%	61%
Richmond as a place to raise children	22%	27%	23%	14%	28%	16%	8%	39%	22%
Richmond as a place to retire	32%	35%	28%	19%	32%	61%	35%	37%	32%
Overall appearance of Richmond	7%	13%	4%	23%	32%	9%	12%	32%	16%

Table 2: Community Characteristics - Safety

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Neighborhood								Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights/General Richmond	
Overall feeling of safety in Richmond	6%	24%	7%	20%	35%	23%	14%	25%	19%
In your neighborhood during the day	72%	63%	49%	74%	83%	67%	100%	80%	70%
In Richmond's downtown/commercial area during the day	25%	35%	32%	54%	72%	35%	35%	29%	41%

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Table 3: Community Characteristics - Mobility

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Neighborhood								Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights/General Richmond	
Overall ease of getting to the places you usually have to visit	44%	50%	31%	56%	67%	52%	60%	68%	51%
Traffic flow on major streets	50%	35%	14%	44%	63%	75%	33%	49%	40%
Ease of public parking	52%	40%	17%	75%	74%	81%	71%	64%	54%
Ease of travel by car in Richmond	53%	48%	42%	78%	80%	74%	56%	64%	60%
Ease of travel by public transportation in Richmond	28%	42%	33%	43%	49%	32%	25%	52%	38%
Ease of travel by bicycle in Richmond	12%	25%	30%	55%	72%	52%	35%	51%	41%
Ease of walking in Richmond	23%	14%	13%	50%	39%	67%	28%	63%	33%
Availability of paths and walking trails	26%	29%	11%	56%	54%	60%	64%	65%	40%

Table 4: Community Characteristics - Natural Environment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Neighborhood								Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights/General Richmond	
Quality of overall natural environment in Richmond	30%	33%	14%	57%	32%	55%	61%	45%	38%
Air quality	35%	24%	12%	46%	22%	25%	10%	43%	26%
Cleanliness of Richmond	8%	14%	0%	19%	4%	24%	13%	21%	11%

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Table 5: Community Characteristics - Built Environment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Neighborhood								Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights/General Richmond	
Overall "built environment" of Richmond (including overall design, buildings, parks and transportation systems)	16%	31%	28%	28%	40%	30%	19%	23%	28%
Public places where people want to spend time	7%	15%	4%	24%	43%	12%	27%	31%	19%
Variety of housing options	33%	8%	5%	43%	42%	29%	17%	31%	23%
Availability of affordable quality housing	18%	6%	3%	38%	40%	20%	28%	33%	21%
Overall quality of new development in Richmond	18%	23%	15%	41%	50%	46%	51%	59%	34%

Table 6: Community Characteristics - Economy

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Neighborhood								Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights/General Richmond	
Overall economic health of Richmond	6%	14%	15%	17%	27%	5%	0%	16%	14%
Richmond as a place to work	40%	48%	13%	29%	49%	23%	36%	39%	34%
Richmond as a place to visit	11%	30%	16%	26%	44%	28%	26%	32%	26%
Employment opportunities	14%	17%	6%	45%	23%	17%	0%	29%	20%
Shopping opportunities	15%	17%	16%	28%	19%	42%	24%	14%	21%
Cost of living in Richmond	33%	12%	10%	40%	43%	24%	53%	17%	27%
Overall quality of business and service establishments in Richmond	28%	25%	9%	41%	41%	22%	29%	26%	27%

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Percent rating positively (e.g., excellent/good, very/somewhat safe)	Neighborhood								Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights/General Richmond	
Vibrant downtown/commercial area	7%	4%	9%	23%	26%	4%	4%	12%	12%

Table 7: Community Characteristics - Recreation and Wellness

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Neighborhood								Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights/General Richmond	
Health and wellness opportunities in Richmond	18%	24%	15%	26%	37%	34%	30%	33%	25%
Fitness opportunities (including exercise classes and paths or trails, etc.)	23%	26%	14%	48%	45%	38%	27%	53%	32%
Recreational opportunities	32%	24%	6%	33%	43%	22%	48%	52%	29%
Availability of affordable quality food	36%	26%	14%	39%	38%	31%	27%	57%	30%
Availability of affordable quality health care	22%	30%	11%	35%	47%	35%	37%	52%	30%
Availability of preventive health services	15%	27%	17%	29%	51%	12%	42%	58%	28%
Availability of affordable quality mental health care	17%	11%	14%	28%	48%	15%	1%	40%	20%

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Table 8: Community Characteristics - Education and Enrichment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Neighborhood								Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights/General Richmond	
Overall opportunities for education and enrichment	8%	30%	6%	29%	20%	25%	15%	23%	20%
Availability of affordable quality child care/preschool	29%	25%	21%	34%	57%	18%	0%	30%	27%
K-12 education	37%	22%	13%	31%	70%	8%	0%	27%	25%
Adult educational opportunities	43%	28%	15%	41%	45%	62%	41%	65%	36%
Opportunities to attend cultural/arts/music activities	20%	23%	16%	41%	43%	35%	32%	38%	29%
Opportunities to participate in religious or spiritual events and activities	51%	36%	15%	64%	49%	67%	44%	74%	43%

Table 9: Community Characteristics - Community Engagement

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Neighborhood								Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights/General Richmond	
Opportunities to participate in social events and activities	29%	16%	14%	51%	24%	27%	29%	52%	29%
Opportunities to volunteer	40%	25%	17%	71%	36%	71%	39%	45%	41%
Opportunities to participate in community matters	53%	17%	15%	68%	42%	74%	33%	47%	40%
Openness and acceptance of the community toward people of diverse backgrounds	68%	33%	19%	70%	41%	38%	56%	52%	45%
Neighborliness of residents in Richmond	47%	21%	26%	54%	42%	54%	46%	62%	40%

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Table 10: Governance - General

Percent rating positively (e.g., excellent/good)	Neighborhood								Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights/General Richmond	
The City of Richmond	48%	25%	31%	27%	40%	46%	25%	40%	33%
The value of services for the taxes paid to Richmond	34%	17%	20%	14%	25%	28%	17%	34%	22%
The overall direction that Richmond is taking	47%	34%	21%	38%	42%	77%	35%	38%	38%
The job Richmond government does at welcoming citizen involvement	55%	18%	22%	59%	46%	40%	35%	25%	36%
Overall confidence in Richmond government	36%	20%	16%	26%	19%	45%	24%	25%	24%
Generally acting in the best interest of the community	46%	20%	17%	34%	39%	51%	24%	25%	30%
Being honest	44%	22%	27%	31%	35%	37%	45%	28%	32%
Treating all residents fairly	61%	28%	25%	36%	26%	28%	25%	38%	32%
Overall customer service by Richmond employees (police, receptionists, planners, etc.)	50%	41%	20%	65%	32%	46%	24%	47%	41%
The Federal Government	16%	42%	24%	30%	37%	60%	17%	45%	32%

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Table 11: Governance - Safety

Percent rating positively (e.g., excellent/good)	Neighborhood								Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights/General Richmond	
Police/Sheriff services	60%	53%	34%	67%	59%	62%	65%	71%	56%
Fire services	86%	76%	69%	96%	80%	86%	92%	75%	81%
Ambulance or emergency medical services	100%	76%	45%	78%	78%	62%	86%	81%	70%
Crime prevention	11%	28%	15%	41%	31%	19%	20%	43%	25%
Fire prevention and education	63%	70%	43%	56%	56%	86%	31%	68%	57%
Animal control	38%	28%	11%	41%	27%	17%	21%	45%	27%
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	68%	20%	18%	39%	52%	27%	25%	42%	33%

Table 12: Governance - Mobility

Percent rating positively (e.g., excellent/good)	Neighborhood								Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights/General Richmond	
Traffic enforcement	13%	37%	23%	29%	54%	68%	20%	37%	32%
Street repair	4%	6%	5%	12%	7%	0%	22%	15%	9%
Street cleaning	39%	14%	16%	34%	24%	20%	18%	45%	24%
Street lighting	63%	34%	14%	50%	31%	18%	27%	34%	33%
Sidewalk maintenance	27%	34%	7%	33%	27%	26%	16%	11%	23%
Traffic signal timing	47%	34%	18%	40%	41%	43%	52%	39%	36%
Bus or transit services	31%	52%	34%	59%	42%	43%	41%	42%	44%

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Table 13: Governance - Natural Environment

Percent rating positively (e.g., excellent/good)	Neighborhood								Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights/General Richmond	
Garbage collection	74%	62%	39%	85%	60%	48%	82%	79%	65%
Recycling	75%	54%	44%	83%	63%	54%	74%	70%	63%
Yard waste pick-up	72%	40%	47%	76%	63%	29%	66%	70%	57%
Preservation of natural areas such as open space, farmlands and greenbelts	38%	17%	12%	51%	57%	58%	68%	50%	39%
Richmond open space	58%	35%	18%	53%	29%	86%	59%	62%	44%

Table 14: Governance - Built Environment

Percent rating positively (e.g., excellent/good)	Neighborhood								Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights/General Richmond	
Storm drainage	47%	39%	26%	51%	43%	37%	41%	52%	41%
Sewer services	66%	48%	33%	72%	53%	66%	65%	64%	55%
Power (electric and/or gas) utility	51%	53%	43%	68%	41%	32%	75%	78%	55%
Utility billing	47%	53%	33%	60%	43%	25%	70%	75%	49%
Land use, planning and zoning	28%	36%	4%	36%	33%	32%	15%	28%	24%
Code enforcement (weeds, abandoned buildings, etc.)	19%	24%	3%	23%	19%	19%	4%	17%	16%

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Table 15: Governance - Economy

Percent rating positively (e.g., excellent/good)	Neighborhood								Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights/General Richmond	
Economic development	34%	31%	9%	24%	47%	37%	8%	16%	25%

Table 16: Governance - Recreation and Wellness

Percent rating positively (e.g., excellent/good)	Neighborhood								Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights/General Richmond	
City parks	36%	31%	21%	45%	51%	49%	80%	69%	44%
Recreation programs or classes	39%	30%	15%	38%	29%	58%	32%	59%	33%
Recreation centers or facilities	44%	30%	14%	33%	46%	19%	21%	61%	30%
Health services	22%	38%	21%	30%	55%	46%	33%	51%	34%

Table 17: Governance - Education and Enrichment

Percent rating positively (e.g., excellent/good)	Neighborhood								Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights/General Richmond	
Public library services	53%	55%	54%	54%	52%	74%	34%	53%	53%
City-sponsored special events	38%	24%	15%	48%	36%	18%	31%	37%	31%

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Table 18: Governance - Community Engagement

Percent rating positively (e.g., excellent/good)	Neighborhood								Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights/General Richmond	
Public information services	53%	36%	23%	40%	49%	52%	23%	32%	36%

Table 19: Participation General

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Neighborhood								Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights/General Richmond	
Sense of community	12%	16%	15%	36%	31%	29%	25%	34%	24%
Recommend living in Richmond to someone who asks	46%	42%	52%	70%	77%	57%	79%	63%	59%
Remain in Richmond for the next five years	71%	54%	50%	75%	86%	89%	84%	87%	69%
Contacted the City of Richmond (in-person, phone, email or web) for help or information	45%	44%	29%	49%	48%	37%	35%	52%	42%

Table 20: Participation - Safety

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Neighborhood								Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights/General Richmond	
Was NOT the victim of a crime	91%	81%	71%	64%	87%	84%	75%	82%	77%
Did NOT report a crime	62%	76%	46%	54%	49%	74%	54%	57%	58%
Stocked supplies in preparation for an emergency	65%	45%	56%	58%	42%	43%	60%	51%	53%

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Table 21: Participation - Mobility

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Neighborhood								Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights/General Richmond	
Walked or biked instead of driving	62%	29%	50%	69%	43%	44%	65%	65%	52%
Carpooled with other adults or children instead of driving alone	49%	39%	53%	42%	30%	11%	35%	45%	40%
Used bus, rail, subway or other public transportation instead of driving	69%	42%	47%	58%	73%	57%	53%	58%	55%

Table 22: Participation - Natural Environment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Neighborhood								Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights/General Richmond	
Recycle at home	100%	97%	98%	100%	82%	96%	100%	100%	97%
Made efforts to make your home more energy efficient	90%	89%	81%	84%	79%	63%	87%	83%	83%
Made efforts to conserve water	97%	100%	96%	100%	87%	90%	95%	100%	96%

Table 23: Participation - Built Environment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Neighborhood								Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights/General Richmond	
NOT under housing cost stress	51%	21%	22%	41%	57%	52%	35%	23%	35%
Did NOT observe a code violation	45%	34%	41%	32%	37%	16%	42%	21%	35%

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Table 24: Participation - Economy

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Neighborhood								Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights/General Richmond	
Purchase goods or services from a business located in Richmond	78%	91%	98%	92%	94%	94%	80%	82%	90%
Economy will have positive impact on income	18%	10%	33%	17%	39%	12%	38%	13%	23%
Work in Richmond	30%	29%	31%	18%	48%	15%	51%	45%	32%

Table 25: Participation - Recreation and Wellness

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Neighborhood								Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights/General Richmond	
Used Richmond recreation centers or their services	26%	45%	56%	53%	36%	25%	32%	65%	44%
Visited a neighborhood park or City park	74%	41%	85%	88%	74%	60%	95%	82%	74%
Eat at least 5 portions of fruits and vegetables a day	93%	82%	89%	95%	90%	57%	76%	85%	85%
Participate in moderate or vigorous physical activity	90%	74%	79%	88%	73%	58%	92%	78%	79%
Reported being in "very good" or "excellent" health	50%	41%	31%	45%	48%	11%	73%	65%	44%

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Table 26: Participation - Education and Enrichment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Neighborhood								Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights/General Richmond	
Used Richmond public libraries or their services	59%	39%	61%	52%	38%	44%	17%	34%	45%
Participated in religious or spiritual activities in Richmond	29%	34%	49%	52%	42%	11%	21%	24%	37%
Attended a City-sponsored event	40%	21%	32%	37%	40%	33%	40%	52%	34%

Table 27: Participation - Community Engagement

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Neighborhood								Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights/General Richmond	
Campaigned or advocated for an issue, cause or candidate	39%	25%	17%	37%	34%	44%	37%	47%	32%
Contacted Richmond elected officials (in-person, phone, email or web) to express your opinion	30%	16%	17%	21%	21%	11%	10%	34%	19%
Volunteered your time to some group/activity in Richmond	18%	19%	24%	34%	23%	26%	28%	42%	26%
Participated in a club	11%	13%	13%	11%	16%	0%	15%	25%	13%
Talked to or visited with your immediate neighbors	94%	84%	84%	75%	66%	77%	100%	92%	83%
Done a favor for a neighbor	93%	74%	78%	84%	68%	76%	85%	87%	79%
Attended a local public meeting	29%	18%	26%	28%	25%	34%	28%	51%	27%
Watched (online or on television) a local public meeting	31%	50%	46%	40%	47%	17%	31%	36%	40%

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Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Neighborhood								Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights/General Richmond	
Read or watch local news (via television, paper, computer, etc.)	98%	97%	100%	93%	90%	75%	94%	97%	94%
Vote in local elections	100%	83%	81%	74%	87%	70%	96%	82%	83%

Table 28: Community Focus Areas

Percent rating positively (e.g., essential/very important)	Neighborhood								Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights/General Richmond	
Overall feeling of safety in Richmond	100%	94%	89%	95%	98%	62%	98%	100%	93%
Overall ease of getting to the places you usually have to visit	79%	83%	70%	64%	62%	31%	72%	79%	69%
Quality of overall natural environment in Richmond	78%	80%	74%	96%	87%	64%	87%	89%	82%
Overall "built environment" of Richmond (including overall design, buildings, parks and transportation systems)	76%	84%	60%	78%	78%	40%	68%	94%	72%
Health and wellness opportunities in Richmond	73%	95%	77%	83%	83%	69%	60%	90%	80%
Overall opportunities for education and enrichment	76%	97%	80%	85%	81%	84%	59%	90%	82%
Overall economic health of Richmond	92%	97%	78%	95%	91%	84%	91%	97%	90%
Sense of community	84%	95%	65%	90%	90%	69%	63%	93%	81%

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Table 29: Custom Items in Question 10

Please rate the quality of each of the following services in Richmond: Percent rating positively (e.g., excellent/good)	Neighborhood								Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights/General Richmond	
City-sponsored job training program	50%	39%	16%	29%	51%	53%	1%	52%	33%
City-maintained trees/public landscaping/street medians	51%	26%	14%	31%	42%	48%	19%	37%	30%

Table 30: Ratings for General Health

Percent rating positively (e.g., much/somewhat better now than one year ago)	Neighborhood								Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights/General Richmond	
Compared to one year ago, how would you rate your health in general now?	27%	16%	45%	41%	24%	44%	28%	37%	32%

Table 31: Impact of City Services on Health and Well-being

Please rate the impact of the following City services on your health and well-being: Percent rating positively (e.g., very/moderate positive impact).	Neighborhood								Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights/General Richmond	
Parks	62%	45%	63%	74%	75%	70%	94%	89%	69%
Recreation programs	32%	36%	59%	56%	40%	58%	20%	61%	46%
Police	65%	68%	68%	64%	57%	62%	62%	65%	64%
Fire	63%	68%	66%	63%	56%	55%	44%	62%	61%
Street quality	57%	51%	66%	58%	53%	44%	60%	61%	57%
Street lighting	59%	57%	68%	77%	56%	55%	55%	63%	63%
Library services	39%	63%	54%	57%	54%	25%	24%	58%	50%
Affordable and quality housing	34%	41%	59%	51%	60%	38%	15%	54%	46%
Traffic safety	70%	53%	68%	68%	56%	40%	64%	67%	61%

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Please rate the impact of the following City services on your health and well-being: Percent rating positively (e.g., very/moderate positive impact).	Neighborhood								Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights/General Richmond	
Blight abatement	61%	43%	58%	55%	31%	43%	34%	38%	47%

Table 32: Important City Issues to Address

How important, if at all, are the following issues for the City to address within the next two years? Percent rating positively (e.g., essential/very important)	Neighborhood								Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights/General Richmond	
Improving traffic flow and pedestrian safety	63%	83%	86%	79%	72%	31%	54%	80%	73%
Preserving historic buildings	32%	47%	46%	52%	54%	30%	32%	56%	45%
Improving park conditions	72%	83%	86%	77%	65%	38%	76%	76%	75%
Providing more parks and open space	49%	66%	69%	70%	51%	26%	71%	59%	61%
Renovating community centers and expanding programming	46%	72%	63%	74%	76%	49%	58%	76%	66%
Upgrading existing and developing more athletic fields	48%	64%	65%	56%	57%	14%	43%	65%	55%
Improving street and pedestrian lighting	47%	85%	72%	80%	79%	50%	76%	84%	74%
Developing job training opportunities	63%	82%	73%	83%	83%	66%	56%	80%	75%
Addressing blighted properties	72%	78%	68%	78%	82%	70%	91%	78%	77%
Reducing crime	100%	94%	92%	97%	95%	64%	98%	100%	93%
Increasing transportation options (i.e. car/bike share, shuttles)	64%	76%	73%	68%	48%	36%	61%	84%	66%
Positively marketing the City	72%	81%	64%	77%	76%	29%	62%	80%	69%
Improving downtown Richmond	76%	84%	74%	67%	77%	46%	61%	88%	73%
Improving street paving conditions	76%	97%	86%	82%	74%	51%	76%	90%	81%

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How important, if at all, are the following issues for the City to address within the next two years? Percent rating positively (e.g., essential/very important)	Neighborhood								Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights/General Richmond	
Improving environmental quality	71%	88%	83%	87%	87%	77%	91%	94%	85%

Table 33: Frequency of Unfair Treatment Due to Race, Ethnicity or Color

Percent rating positively (e.g., most/some of the time)	Neighborhood								Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights/General Richmond	
In the last year, how often, if at all, did you worry about you, someone in your family or any other person of your same race, ethnicity or nationality experiencing unfair treatment because of your race, ethnicity, or color?	31%	53%	75%	42%	66%	49%	19%	46%	50%

Table 34: City Funding for Children and Youth Programs

Please rate how important it is for the City to provide the following programs for children, youth and young adults within its annual operating budget: Percent rating positively (e.g., essential/very important)	Neighborhood								Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights/General Richmond	
After-school care/programs	80%	83%	78%	93%	94%	55%	81%	81%	82%
School break programs/summer camps	78%	81%	79%	91%	92%	55%	69%	81%	80%
Nature-based education and exploration	72%	78%	70%	78%	82%	86%	65%	91%	76%
Transportation to access recreation and education programs	69%	77%	73%	68%	86%	62%	58%	86%	73%
Summer meals for children in low-income households	69%	83%	67%	87%	98%	78%	64%	74%	78%

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Please rate how important it is for the City to provide the following programs for children, youth and young adults within its annual operating budget: Percent rating positively (e.g., essential/very important)	Neighborhood								Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights/General Richmond	
Programs for youth with special needs (youth with physical or developmental disabilities)	74%	80%	85%	93%	91%	76%	77%	85%	84%
Subsidy for program enrollment (fee waivers, scholarships, discounts, etc.)	73%	80%	80%	89%	78%	72%	75%	86%	80%
Swimming and other water activities	54%	80%	84%	68%	93%	33%	64%	80%	73%
Sports programs (tennis, basketball, soccer, football, etc.)	56%	79%	86%	79%	84%	34%	71%	88%	75%
Fitness classes (weights, Zumba, etc.)	50%	73%	60%	70%	73%	34%	46%	76%	62%
Dance classes	44%	59%	61%	51%	76%	43%	44%	58%	56%
Music classes	76%	68%	53%	72%	77%	79%	58%	72%	67%
Arts & crafts classes	56%	68%	52%	60%	84%	79%	67%	72%	65%
Computer room access/computer literacy classes	66%	87%	85%	77%	88%	100%	76%	92%	83%
Language classes	58%	70%	79%	83%	81%	95%	74%	91%	78%

Table 35: Distance from Work to Home

About how far is your home from work?	Neighborhood								Overall
	May Valley, El Sobrante Hills, Greenbrair, Carriage Hills North, Carriage Hills South, Country Side, Greenridge Heights	Hilltop Bayview, Hilltop Green Fairmeded/Hilltop, Hilltop Village, Parchester Village, Country Club Vista	Shields Reid, Iron Triangle, Coronado, Santa Fe, Atchison Village, Belding Woods, Civic Center	North & East, Richmore Village	Pullman, Park Plaza, Cortez.Stege, Eastshore, Parkview, Laurel Park	Panhandle Annex, Richmond Annex, Southwest Annex	Point Richmond, Marina Bay	Richmond Heights/General Richmond	
5 miles or less	61%	40%	41%	16%	33%	45%	50%	35%	39%
6 to 10 miles	5%	11%	10%	8%	29%	14%	10%	35%	14%
11 to 20 miles	29%	0%	16%	43%	29%	40%	24%	7%	23%
More than 20 miles	5%	48%	32%	33%	9%	1%	16%	24%	25%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%